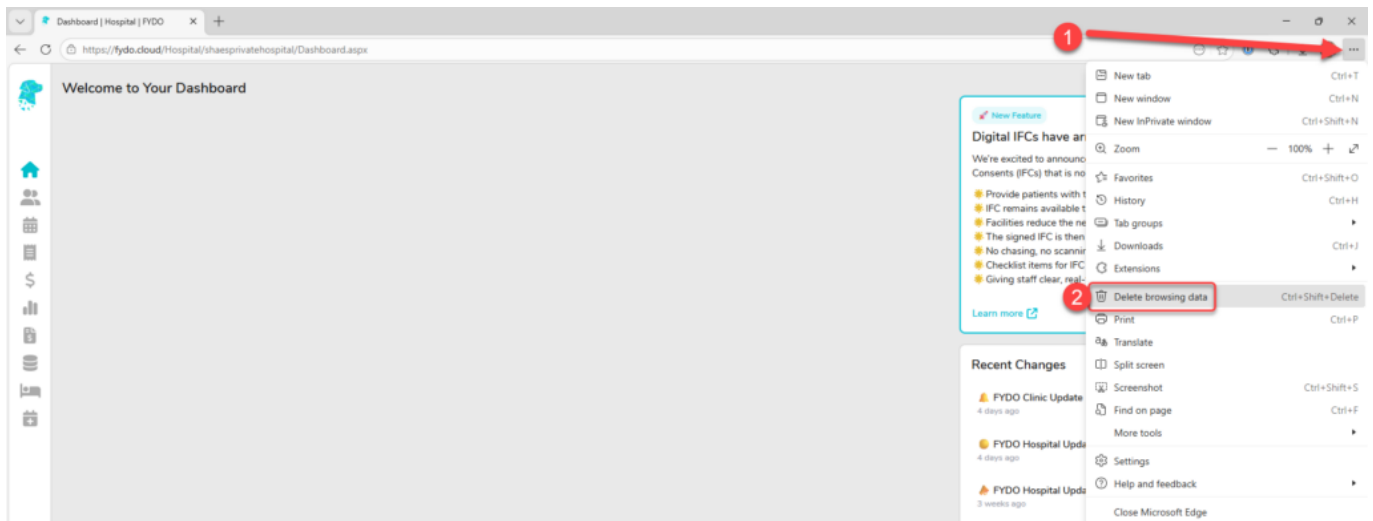


# Clearing Cookies and Cache in Microsoft Edge

There may be times where you are asked to clear your browser cookies and cache when troubleshooting issues within FYDO or Preadmit. Cached data stored within your browser can sometimes cause problems such as pages not loading correctly, old information continuing to display, login issues, or unexpected system behaviour after updates have been applied.

The below steps will guide you through how to clear cookies and cache within Microsoft Edge.

1. Select the **3 dots menu** in the top right corner of Microsoft Edge
2. Select **Delete browsing data**
3. Change the **Time range** to **All time**
4. Tick **Cookies and other site data**
5. Tick **Cached images and files**
6. Click **Clear now**



## Delete browsing data



Time range

All time ▾

Browsing history

20,728 items. Includes autocompleted items in the address bar.

Download history

897 items

Cookies and other site data

From 482 sites. Signs you out of most sites.

Cached images and files

This will clear your data across all your synced devices signed in to sdarr@alturahealth.com.au. To clear browsing data from this device only, [sign out first](#).

Cancel

Clear now