

Deceased Patient Clinic Billing

Need to bill Medicare, DVA, or a health fund for a patient that is now deceased?

You can always attempt to send the claim electronically. However, in most cases, you will need to create a manual invoice and send it manually, for manual review.

So, here's one thing you can do before you decide whether or not to send the claim electronically. Run the *Online Patient Verification check* with the **As At** field date set to the latest *Date of Service* you wish to bill the deceased patient for.

Eligibility Screen			
Type	Health Fund	As at	19/02/2021
Last Medicare Check	-	Last Health Fund Check	-
<input type="button" value="Check"/>			

If the check returns an eligible patient (noted with a green box around the Medicare and health fund card numbers), you may consider sending the claim electronically, as you're used to. However, this does not guarantee the claim will be paid.

Medicare/DVA Details	
Medicare Number	2111-11111-1
Eligibility	Eligible - Australian Resident
Veterans No.	
DVA Auth.No	
Entitlement Card	

To learn how to create a manual invoice, click on the link below:

<https://wiki.fydo.cloud/How-to-create-a-manual-invoice>