



FYDO Clinic Update 02/09/2022

24-Hour Time

The Appointment screen now displays all times in 24-hour time. This will be reflected if the users have toggled 24-hour time to be displayed in “Settings” > “System Configuration” screen.

| Time | Name |
|-------|---|
| 08:00 | |
| 08:30 | |
| 09:00 | |
| 09:30 | |
| 10:00 | |
| 10:30 | |
| 11:00 | |
| 11:30 | |
| 12:00 | |
| 12:30 | |
| 13:00 | |
| 13:30 | |
| 14:00 |   SMITH, John |
| 14:30 | |
| 15:00 | |
| 15:30 | |
| 16:00 | |
| 16:30 | |

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator File Transfer

General

Auto Logout Time 30

Auto File Numbering No

Appointment Display Time Show 24 hour time

Appointment Tabs Surname, First name / Location – Two lines

Report Group Name ACSS Hospital

IFC Document Type

Preadmit Document Type

OEC Document Type

OEC Type Fund only

Batch Listing Report / Appointments Report

We have introduced two new reports called “Batch Listing” report and “Appointments”, they can be found in the reports menu under the “Reports - Clinic” tab as highlighted below. *(The Batch Listing Report is similar to the report in eClaims known as Batch Summary Report).*

Reports - Clinic

Financial Reports

☆ Adjustments

☆ Appointments

☆ Arrears

☆ Batch Listing

☆ Deleted Transactions

☆ GST

☆ Invoice Stats

☆ Items

☆ Payments

☆ Receipted

☆ Referral Stats

☆ Revenue

☆ Statements

☆ Transactions

Patient Stats Report

New filter option called “Survey” has been added to the “Patient Stats” report. Survey data can be entered in the the “Patient Details” screen under the “Survey” field. This field is used to record how the patient found/heard about your clinic.

REPORTS > PATIENT STATS

Patient Stats

Medicare Number

All Patients

Deceased

All Patients

Archived

All Patients

DVA Number

All Patients

Indigenous

All Indigenous

Referral Expired

All Patients

Preferred Doctor

All Doctors

Health Fund

All Funds

Sex

All Genders

Survey

All Surveys

Other Information

Allergies

Family GP

Search for a Family GP

Alert

Indigenous Sts

Marital Status

Country of Birth

Language

Employment Sts

Survey

O/S Visitor

Interpreter

Deceased

Middle Name Field

We have replaced the the field “M” with “Middle Name” in the “Patient Details” screen. The new updated field allows a full middle name to be typed, before the “M” field only allowed for an initial.

Patient Details

Other

Appointments

Recalls

Accounts

Episodes

Communication

Documents

Patient Details

Patient #

151

File Num

External ID

Title

Mr

Sex

Male

First Name

John

Middle Name

Last Name

SMITH

Pref. Name

Address

Dental Benefit Field

On the “Patient Details” screen there is now a field called “Dental Benefit”. This field works by the user entering the patients dental benefit amount and when invoicing to Medicare/Veterans it will deduct the invoice total from this value. To turn this feature on go to “Settings” > “System Configuration” and tick “Calculate Dental Benefit” tick box.

The screenshot shows the 'Patient Details' form with two tabs: 'Other Information' and 'Clinic'. The 'Other Information' tab is active, showing fields for Allergies, Family GP (with a search button), Alert, Indigenous Sts, Marital Status, Country of Birth, Language, Employment Sts, Survey, and O/S Visitor. The 'Dental Benefit' field is highlighted in yellow with a value of 0.00. The 'Clinic' tab is also visible, showing settings for Booking, Arrived, Seen by Doctor, Billed, Invoice Group Mandatory, Patient Claims Mode, Claiming Payment Date, Default Fee Level, and a 'Calculate Dental Benefit' checkbox which is checked. A red arrow points to the 'Calculate Dental Benefit' checkbox.

Treatment Location

Update to the “Treatment Location” drop down for Veterans billings. Home visit, residential care facility, community health centre or hostel are now consolidated into one option as per Medicare web services rule.

The screenshot shows the 'Veterans Affairs' form. The 'Service Type' dropdown is set to 'Specialist'. The 'Treatment Location' dropdown is open, showing three options: 'Home Visit, Aged care, Hostel' (marked with a 'V'), 'Hospital' (marked with an 'H'), and 'Rooms' (marked with an 'R'). A red arrow points to the 'Treatment Location' dropdown. Below the dropdown, there is a 'Disability Indicator' checkbox and a 'Disability Text' field.

Processing and Payment Report

New filter option “Location” has been added in the “Processing and Payment Reports” screen. The filter works by filtering the processing or payment reports by a specific location.

PROCESSING AND PAYMENT REPORTS

Processing

Processing IMC

Processing IHC

Payments

Location

Type

All Locations

All

All Locations

ACSS Bondi Hospital

4

ACSS Hospital

1

Bondi Junction Clinic

2

Westmead Clinic

3

Minor Id

Print Note

We have added the option “Print Note” in the “History Notes” screen. This option allows the user to download a clinical note as a PDF and print.

| Patient Details | Other | Appointments | Recalls | Accounts | Episodes | Communication | Documents | Clinical |
|-----------------|------------------------|---|---------|----------|-----------|-----------------------------------|-----------|---|
| Clinical | | | | | | | | |
| Notes | | | | | | | | |
| History Notes | | | | | | | | |
| | Date / Time | Doctor / Location | Reason | Duration | Status | By | | |
| | 02/02/2022 07:52 PM | GP (REG), Test Aged Care Facility | Test 1 | | Submitted | Test Cases 02/02/2022 09:41 AM | | 02/02/2022 07:52 PM GP (REG), Test - Aged C Thetest for conwayner |
| | 02/02/2022 | GP (REG), Test | | | | | | |
| | | | | | | | | |