# FYDO Clinic Update 06/02/2023

## **Online Patient Verification (OPV) tick added to the Appointment Screen**

Users can now clearly see if the OPV check has been successful with the addition of the Blue Tick to the **Appointments** Screen. FYDO will automatically do an OPV check in the background when saving an appointment if the patients details have not yet been verified.

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## **Exceptions Report**

A New **Report** has been added called **Exceptions**. Users can now export their claims with exceptions codes into **Excel - Raw Data** format.

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## Additional user access options

Facilities can now give users access to 3 additional functions.

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These functions allow certain users to access, edit & delete the communications information. The **Communication** tab can be located by going to the **Patient Details** screen & selecting the **Communication** Tab.

It is a great spot for doctors, nurses & administration staff to add notes relating to the patient.

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## **Two-Step Authentication App Option**

Users are now given the option to use a **Two-Step Authentication App** when logging into FYDO, as opposed to the SMS or Email options. The SMS & Email options are still available, however the Authentication App is a more secure, timely & reliable option. Especially for facilities that have poor mobile phone reception or slow internet speeds. Please

visit <u>https://wiki.fydo.cloud/fydo-two-step-authentication/</u> for more information on this addition to FYDO.

For previous updates, please visit <u>https://wiki.fydo.cloud/updates-clinic</u>