

[FYDO Clinic Update - 06/03/2026](#)

SMS Improvement

FYDO has implemented validation warnings to help prevent SMS messages from being sent to invalid mobile numbers.

When sending an individual SMS to a patient with an invalid phone number entered, FYDO will trigger a pop-up notification to ensure the user is aware that the SMS cannot be sent.

Invalid Number



Mobile number (0401-970-1) is invalid. Please edit the mobile number in the Patient Details screen then try to send the SMS again.

Okay

For SMS messages sent via automation, if the recipient's mobile number is invalid, an email notification will be issued to the contact configured under **Settings > System Configuration > SMS Account**.

SMS Credit Notifications

Send SMS alerts

1st credit alert ?

2nd credit alert ?

To Email

CC Email

BCC Email

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