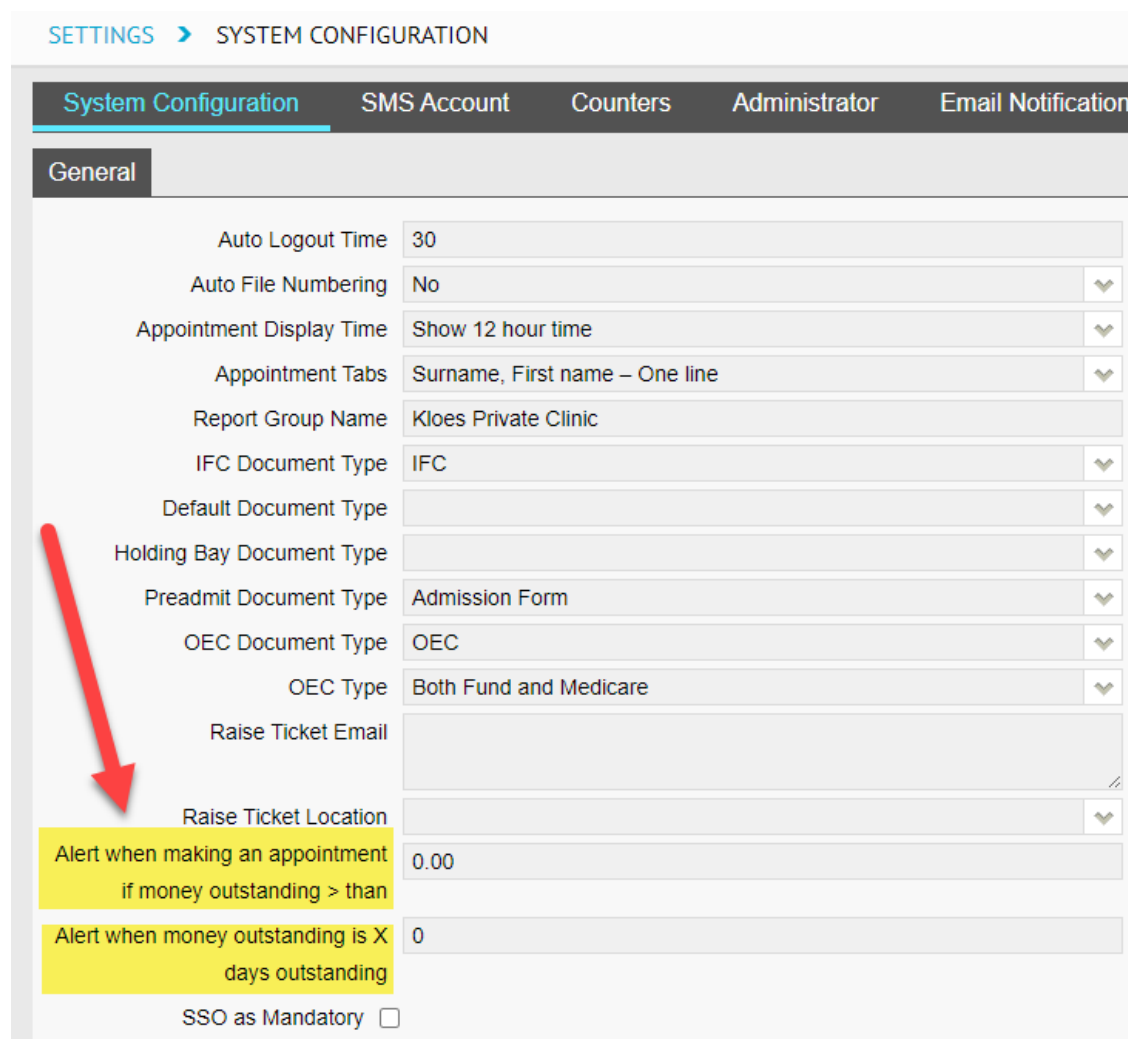


[FYDO Clinic Update - 10/01/2025](#)

Outstanding Debt Alert

Clinics can now set an alert to flag patients with outstanding balances over a specified number of days when booking appointments. To enable this feature, go to **Settings > System Configuration**, then enter a value in the '**Alert when making an appointment if money outstanding > than**' field and specify the number of days in the '**Alert when money outstanding is X days outstanding**' field.



SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator Email Notification

General

Auto Logout Time	30
Auto File Numbering	No
Appointment Display Time	Show 12 hour time
Appointment Tabs	Surname, First name – One line
Report Group Name	Kloes Private Clinic
IFC Document Type	IFC
Default Document Type	
Holding Bay Document Type	
Preadmit Document Type	Admission Form
OEC Document Type	OEC
OEC Type	Both Fund and Medicare
Raise Ticket Email	
Raise Ticket Location	
Alert when making an appointment if money outstanding > than	0.00
Alert when money outstanding is X days outstanding	0

SSO as Mandatory ☐

New feature within Patient Lookup

From the **Appointments screen**, when using the **Patient Lookup**, users can now easily view the last 5 clinic and hospital bookings for a patient. To view this information, simply click the grey arrow at the end of the patient's line to expand and view the patient's 5 most recent upcoming/past clinic and hospital bookings.

Patient Lookup

Patient

Other

kloe

Search

Make Dummy Appointment

Create New Patient

Surname	Firstname	MRN	FileNo	Address	DOB	Age		
Test	Kloe	301		123 Test Drive DARLING...	23/03/1990	34	^	
Date	Time	App Type	Doctor	Location	Cancelled			
27/02/2025	10:30 AM	GP	Packer, James	Westmead Clinic	-			
30/01/2025	12:00 PM	GP	Packer, James	Westmead Clinic	-			
09/01/2025	11:30 AM	GP	Packer, James	Westmead Clinic	-			
15/10/2024	11:00 AM	test	Packer, James	Westmead Clinic	-			
10/09/2024	09:00 AM	New Patient	Packer, James	Westmead Clinic	-			
Date	Time	Proc Notes	Theatre	Location	Adm#	Cancelled		
30/01/2025	09:00 AM	Cataract	Theatre 3	Victorian Hospital	1578	-		

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>