

[FYDO Clinic Update - 16/04/2026](#)

Arrears Report Enhancement

We have enhanced the underlying reporting framework for the Arrears Report.

As part of this update, the report now features a refreshed design and improved performance, with no changes to existing data or reporting capabilities.

The **Interactive** report type has been renamed to **List**, as both the Detailed and Summary reports are interactive.

The **Detailed** report has been enhanced with new right-click actions, allowing users to quickly add a financial note, navigate to the patient's Accounts tab, or open the Patient Details screen directly from within the report.

In addition, a new search bar is now available across all Arrears report types, making it easier to interactively search and locate data directly on-screen.

The screenshot shows the 'Arrears (Clinic)' report interface. At the top, there are filters for Location, Department, Fund, Period, Billing Type, and Doctor. The 'Report Types' section has 'Detail', 'Summary', and 'List' (highlighted with a red box and arrow labeled 'Interactive Report renamed to List'). The 'As At' date is 16/04/2026. Below the filters is a search bar (highlighted with a red box and arrow labeled 'Interactively search within the report'). The main table displays patient data with columns for Patient Name, DOS, Doctor, Inv Num, Inv Date, Balance Outstanding, and various age categories (<15 Days, <30 Days, <45 Days, <60 Days, <90 Days, 120+ Days). A right-click context menu is shown over the 'SMITH, Test' row, with options for 'Accounts', 'Financial Note', and 'Patient' (highlighted with a red box and arrow labeled 'New right-click actions available on the Detailed report'). The table is grouped by provider: BUPA Australia and Medibank Private Limited. At the bottom, there are navigation controls (1 to 8 of 8, Page 1 of 1, 50) and a date/time stamp (Date: 16/04/2026 12:22 PM) along with 'Print' and 'Export' buttons.

Patient Name	DOS	Doctor	Inv Num	Inv Date	Balance Outstanding	<15 Days	<30 Days	<45 Days	<60 Days	<90 Days	120+ Days
BUPA Australia											
JONES, Sandra			84	12/10/2023	\$-500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-500.00
SMITH, Test			142	17/10/2024	\$-500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-500.00
TESTER, Test		SMITH, John	26	23/03/2023	\$-100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-100.00
Subtotal - BUPA Australia					\$-1,100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-1,100.00
Medibank Private Limited											
SMITH, John	24/03/2023	SMITH, John	36	24/03/2023	\$155.60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$155.60
Total					\$-284.40	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	\$-494.40

More report enhancements are on the way as we continue to modernise and improve reporting across FYDO.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>