

FYDO Clinic Update - 21/03/2025

Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.

SMITH, John

Consult Room 1

Consult Room 2

Time	Name	Notes	App. Type
9:00 AM			Consult
9:30 AM			Consult
10:00 AM			Consult
10:30 AM			Consult
11:00 AM			Consult
11:30 AM			Consult
12:00 PM			Consult
12:30 PM			Consult
1:00 PM			Consult
1:30 PM			Consult

Make an Appointment

Create from Waitlist

Edit Appointment

Copy Appointment

Cut Appointment

Paste Appointment

Accounts

Arrived (Patient In)

Unarrived

Seen by doctor

Un-seen by doctor

Confirmed

Send SMS

Check List

Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day**. Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.

Create From Waitlist

×

Here is a quick selection of patients filtered down to doctor, location and available day.

Q

Search

ⓘ	Patient Name	MRN	Available Days	Mobile	Future Appt	Notes	Added On
⚠	KNIGHT, Kathy	122	M T W T F S S	0400-			12/03/2025
⚠	MIDDLETON, Catherine	107	M T W T F S S	0400-			09/12/2024
⚠	MOZART, Wolfgang	217	M T W T F S S	0414-			11/12/2024
✅	KNIGHT, Kelvin	253	M T W T F S S	-			12/03/2025

Double-clicking on a patient opens the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to

decide whether to **Delete from waitlist** and/or **Delete Future Appointments** – ensuring a seamless and efficient transition from Waiting to Booking.

Waitlist Alert

Please select one or both options below to confirm your desired action before saving the appointment.

☒ Delete from waitlist

☐ Delete Future Appointment

Save and Delete Selected

New User Group Access Levels

We’ve introduced new options to the **User Group > Access Levels** for the **Data I/O** function.

Data I/O		
Billing Sheets	<div>D</div> <div>R</div> <div>RW</div>	
Claims Import	<div>D</div> <div>R</div> <div>RW</div>	
Data Extracts	<div>D</div> <div>R</div> <div>RW</div>	
Patient Alerts - Mark as Completed	<div>ON</div> <div>OFF</div>	
Patient Alerts - Mark as Incomplete	<div>ON</div> <div>OFF</div>	
Patient Alerts - View	<div>ON</div> <div>OFF</div>	
Preadmit Holding Bay	<div>D</div> <div>R</div> <div>RW</div>	
Report Holding Bay	<div>D</div> <div>R</div> <div>RW</div>	

By default, these new options will mirror the current access levels that all users have in FYDO. Clinics can adjust these permissions as needed.

End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.

END OF DAY BANKING

Total EFT

Total Amex/Diners

Total Credit Card

	MRN	Drawer	Reference Number
<input type="checkbox"/>	228	FLINSTONE, Frederick	-
<input type="checkbox"/>	122	Knight, Kathy	-

100 Records/Page

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>