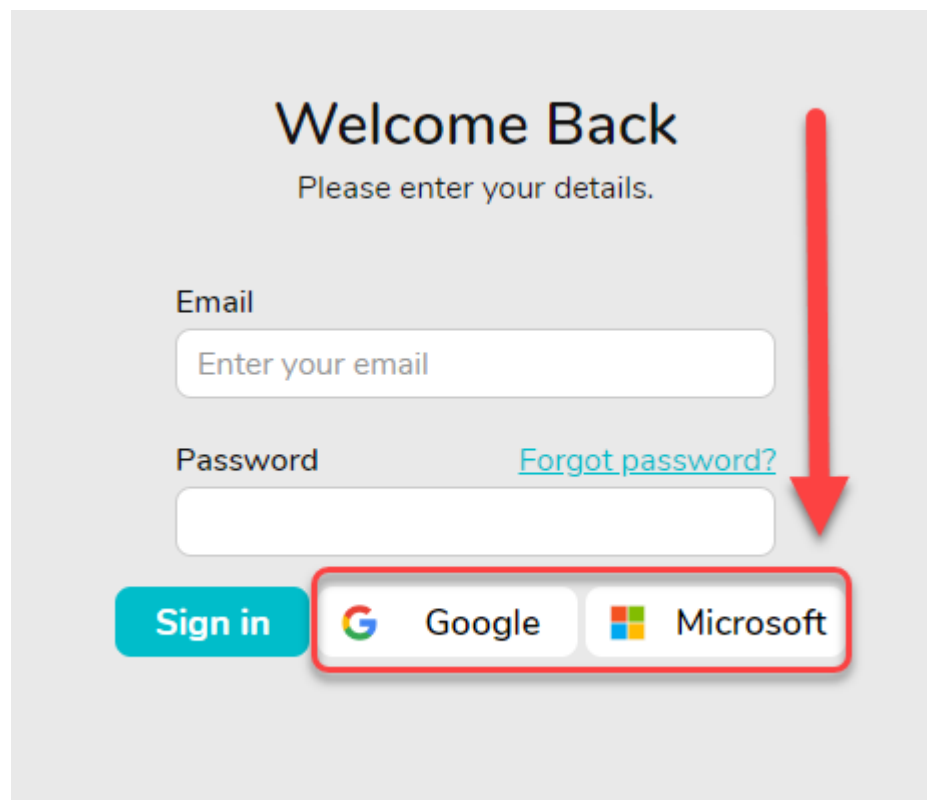


[FYDO Clinic Update - 24/05/2024](#)

SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)



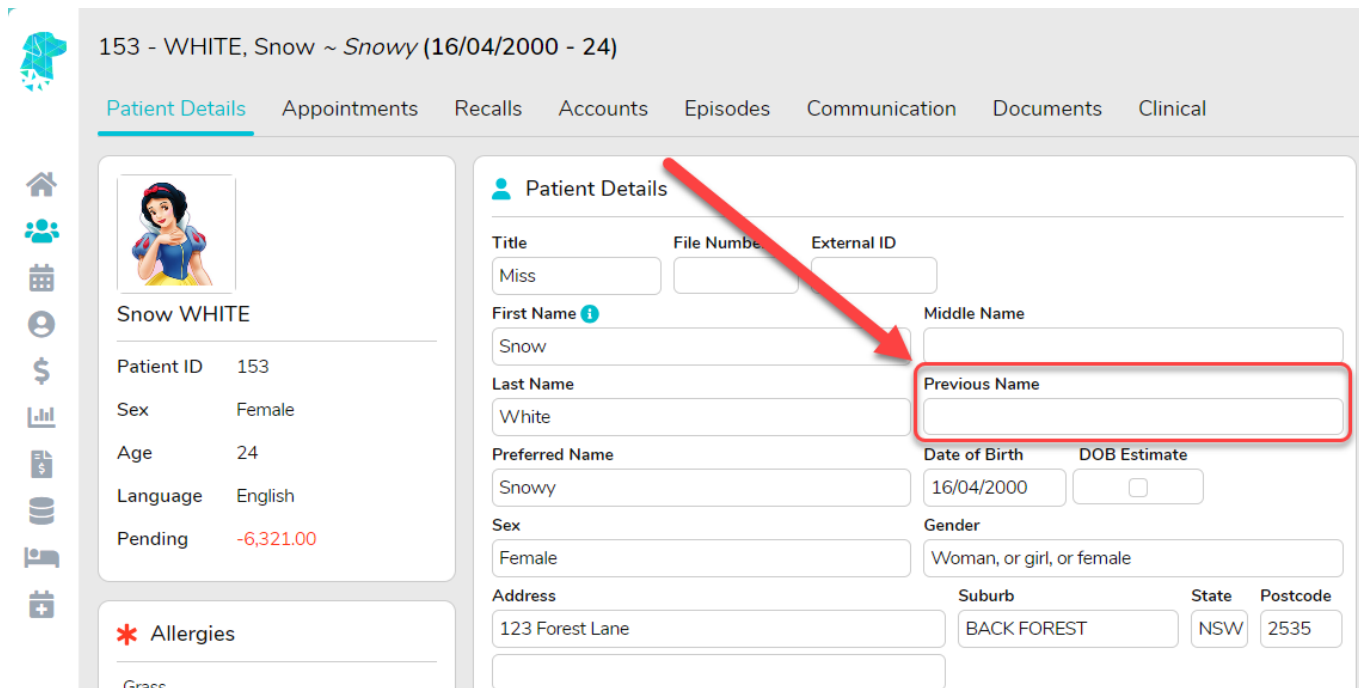
The screenshot shows a login interface with the following elements:

- Welcome Back** header with the instruction "Please enter your details."
- Email** field with the placeholder text "Enter your email".
- Password** field with the placeholder text "Enter your password".
- A [Forgot password?](#) link next to the password field.
- A **Sign in** button.
- Two SSO buttons: **Google** (with the Google logo) and **Microsoft** (with the Microsoft logo).

A red arrow points from the top right towards the SSO buttons, and a red box highlights the Google and Microsoft buttons.

Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.



153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details | Appointments | Recalls | Accounts | Episodes | Communication | Documents | Clinical

Snow WHITE

Patient ID: 153
 Sex: Female
 Age: 24
 Language: English
 Pending: -6,321.00

Allergies
 Grass

Patient Details

Title: Miss | File Number: | External ID: |

First Name: Snow | Middle Name: |

Last Name: White | **Previous Name:** |

Preferred Name: Snowy | Date of Birth: 16/04/2000 | DOB Estimate: ☐

Sex: Female | Gender: Woman, or girl, or female

Address: 123 Forest Lane | Suburb: BACK FOREST | State: NSW | Postcode: 2535

Billing Alert for HCF/BUPA Backdated Claims

When billing a patient whose health fund cover is with HCF or BUPA, if the date of service is 3 months prior to the fee levels threshold date, the below alert message will pop-up.

Older claims – BUPA / HCF

Since the date of service is 3 months prior to 'Level 17 - HCF KNOWN GAP' threshold, you may want to check if you should be using different rates, to avoid possibly getting paid the Medicare rate.

OK

We have introduced this alert message to help avoid preventable rejections and underpayments due to incorrect fees being used for backdated claims.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>