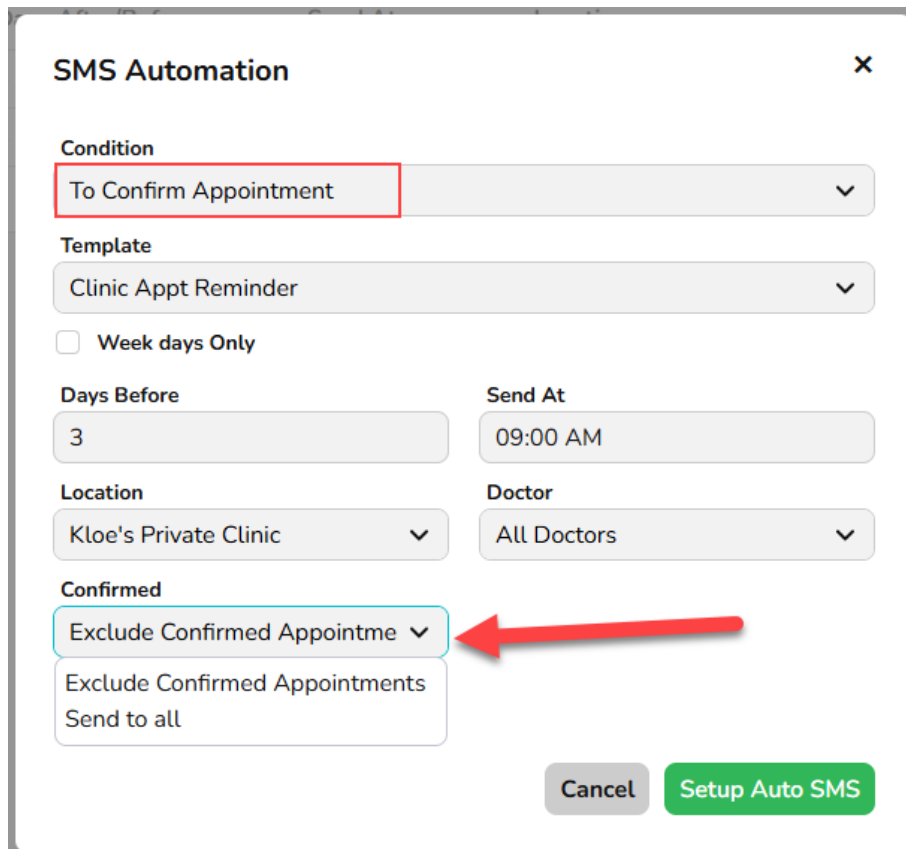


[FYDO Clinic Update - 26/03/2026](#)

SMS Automation Enhancement

When setting up an **SMS Automation**, “**To Confirm Appointment**“, users are now able to decide if the automated SMS is sent to **all patients** (*new option*) or only sent to patients that have **not yet confirmed** (*historic function of the To Confirm Appointment Automated SMS*)..



The screenshot shows the 'SMS Automation' configuration window. The 'Condition' dropdown is set to 'To Confirm Appointment'. The 'Template' is 'Clinic Appt Reminder'. The 'Week days Only' checkbox is unchecked. The 'Days Before' field is set to 3, and the 'Send At' field is set to 09:00 AM. The 'Location' dropdown is set to 'Kloe's Private Clinic' and the 'Doctor' dropdown is set to 'All Doctors'. The 'Confirmed' dropdown is open, showing three options: 'Exclude Confirmed Appointme' (highlighted with a red arrow), 'Exclude Confirmed Appointments', and 'Send to all'. The 'Cancel' and 'Setup Auto SMS' buttons are at the bottom.

Utilising the new **Confirmed** field, the user will be able to set the automation to:

- **Send to all** and the SMS Automation will be sent to all bookings regardless of their confirmation status.
- **Exclude Confirmed Appointments** and the SMS Automation will only be sent to patients that are yet to confirm their appointment.

This ensures that patients can receive an SMS and reply to it, then also receive an additional SMS for a separate reason.

Receipted Report Enhancement

We have enhanced the underlying reporting framework for the **Receipted Report**.

As the first Clinic report to receive this upgrade, this update introduces a refreshed design and faster performance, with no changes to existing data or reporting capabilities.

A new search bar has also been introduced, allowing users to interactively search for data directly within the report on-screen.

Report layout options have been simplified by replacing the previous **“Run report for each Doctor”** and **“Run report for each Department”** tick boxes with a single **“Start New Page”** option. This will begin a new page for each Doctor or Department, depending on the selection in the **Group By (Primary)** filter.

The screenshot shows the 'Reports / Received (Clinic)' interface. At the top right is a 'Refresh' button. Below the header is a 'Filters' section with a 'Collapse' icon. The filters include: Location (All Locations), Department (All Departments), Billing Type (All Billing Types), Type (All Types), Practitioner (All Practitioner), Group By (Primary) (Doctor), and Group By (Secondary) (No group). There is an 'Include Inactive Practitioner' checkbox and a 'From - To' date range (26/03/2026 → 26/03/2026). A 'Start new page' checkbox is highlighted with a red box. Below the filters is a search bar (also highlighted with a red box) and a filter summary: 'Primary: Doctor', 'Secondary: None', and 'From 26/03/2026 to 26/03/2026 · For All Locations , All Departments , All Billing Types and All Practitioner'. The main table has columns: Patient Name, MRN, DOB, Inv#, DOS, Item, Invoiced, and Practitioner. The table content includes a header for 'Test DOCTOR Primary', a sub-header for 'St. Lukes Health Insurance', and a data row for 'ALTURA, Test' with MRN 113, DOB 01/01/1980, Inv# 388, DOS 26/03/2026, Item 110, and Invoiced \$210.45. Summary rows show 'Payment Date: 26/03/2026 · Total: \$210.45', 'St. Lukes Health Insurance Total: \$210.45', 'Test DOCTOR Total: \$210.45', and 'Grand Total: \$210.45'.

More report enhancements are on the way as we continue modernising reporting across FYDO.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>