

# [FYDO Clinic Update - 27/08/2026](#)

## New User Group Permissions

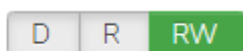
FYDO has now introduced three new permissions in **Settings > User Groups**, allowing you to control access by setting each permission to **Deny, Read, or Read/Write**.

The three new permissions are:

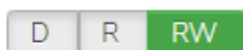
- **Webhooks**
- **Accommodation Category**
- **API**

These permissions are **defaulted to Deny** and will need to be manually updated where required. Only users with the appropriate permissions to manage **User Groups** will be able to make these changes.

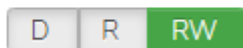
Webhooks



Accommodation Category



API



## SMS Template Improvement

FYDO has now introduced an improvement to SMS formatting, allowing line breaks and spacing included within SMS templates to be retained when the message is received by the patient.

This new functionality ensures that SMS messages are displayed in the same clear and easy-to-read format as they appear within FYDO, making longer messages and important patient instructions easier to understand.

## Custom View - New Field Addition

FYDO has added a new **“Items”** field for use with your custom views on the appointment screen.

The field displays the item number saved against each appointment, allowing you to view this information at a glance without opening the appointment details.

If an appointment has multiple items, they will be separated by commas. Simply hover over the field to view all associated items.

---

For previous updates, please visit [FYDO Clinic Updates](#)