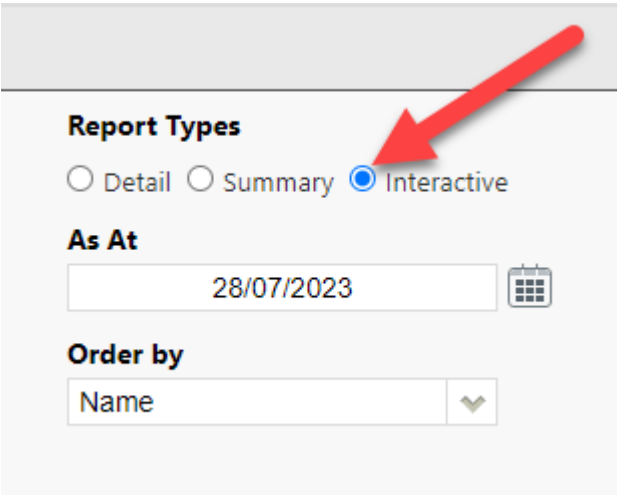


# FYDO Clinic Update 28/07/2023

## Interactive Arrears Report


There is now an option to view the **Arrears Report** in **Interactive** mode.




**Report Types**

☐ Detail ☐ Summary ☒ Interactive

**As At**



**Order by**



When interactive mode is selected, users will be able to view their outstanding debt (arrears), defined down to patient specifics.

All Funds	Next FU		Update
All			

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance	Fund Name	Next FU	Notes
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This report will allow users to add a **Financial Note** and **Follow Up Date** to outstanding debts by **Right Clicking** on a line and selecting **Financial Note**. This also allows users to easily navigate to a patients **Accounts** and/or **Patient Details**.

Patient Name	MRN	DOS	Doctor	Inv#	Inv Date	Balance	Bill Type	Next FU	Notes
JONES, Mary	108	21/03/2023	SMITH, John	39	31/03/2023	\$280.25	Health Fund	-	-
JONES, Sandy	109	02/05/2023	SMITH, John	52	28/07/2023	\$387.35	Health Fund	-	-
SMITH, John	107	24/03/2023	SMITH, John	36	24/03/2023	\$155.60	Health Fund	-	-
SMITH, John	107	01/05/2023	SMITH, John	49	26/05/2023	(\$200.00)	Patient Claims	-	-
SMITH, Test	106	24/03/2023	SMITH, John	32	24/03/2023	\$500.00	Health Fund	-	-

Users will be able to filter the **Arrears** report by **Next Follow Up**. The options will include: All, Date not Set, Future, Today, as well as Today and Overdue. When selecting today and overdue for example, it will show the user any invoice that is due or overdue based on the **Next Follow Up** date.

Next FU			
<div> <div>All</div> <div> <div>All</div> <div>Date not set</div> <div>Future</div> <div>Today</div> <div>Today and overdue</div> </div> </div>			
9	31/03/2023	\$280.25	Health Fund
2	28/07/2023	\$387.35	Health Fund

The Interactive view can also be exported to **Excel** and **Excel - Raw Data**

Report Types

☐ Detail
☐ Summary
☒ Interactive

As At

28/07/2023

Order by

Name

Update

Export To

Excel

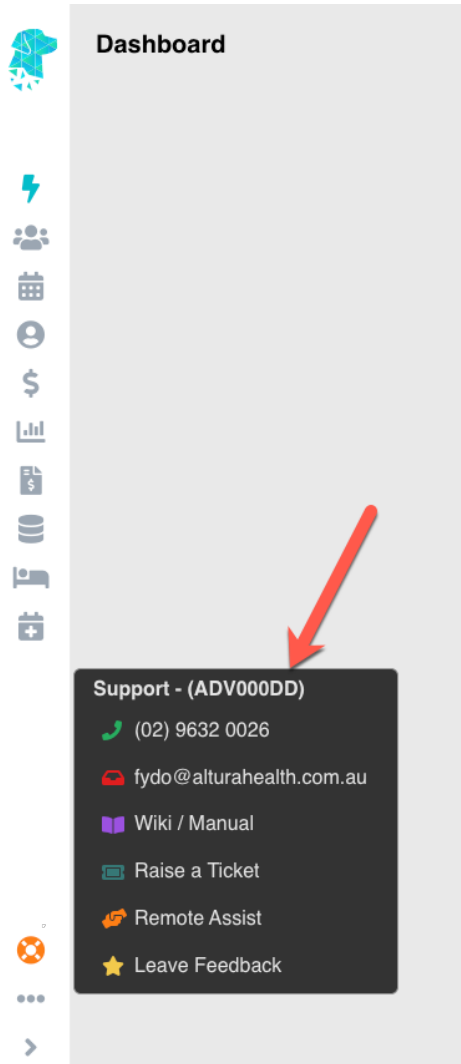
Excel - Raw data

Next FU	Notes
-	-
-	-

## Minor ID/Location ID added to the Support Information

Users will now be able to easily identify their Minor ID/ Location ID by hovering over the **Support** icon in the FYDO main menu.

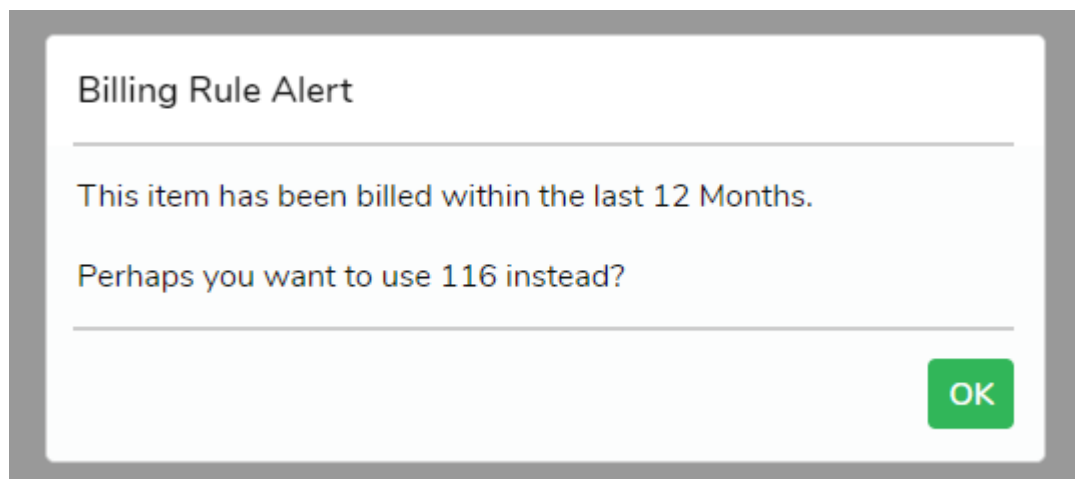
This ID may assist in easily identifying your clinic when you call FYDO for support (*Note: If there are multiple locations in the one FYDO this will display location 1's ID*).



## Billing Rule Alert

We have introduced **Billing Rule Alerts** for multiple Item Numbers.

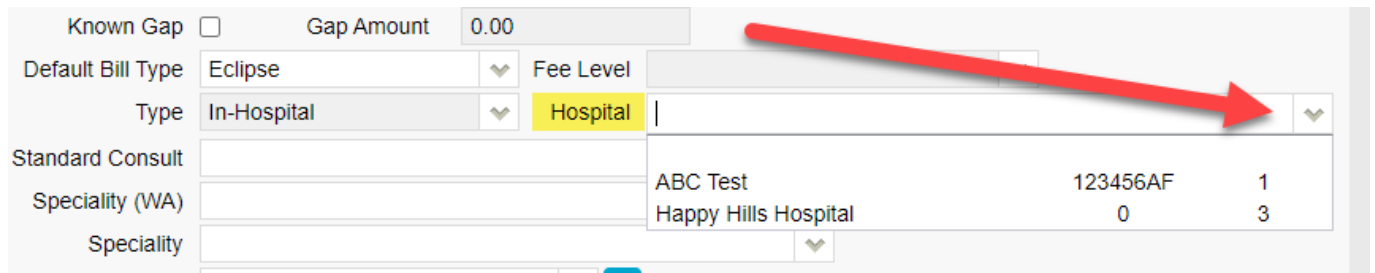
For example, if item 110 has been billed in the last 12 months for a patient, under the same provider number and a user goes to bill an item 110 within the 12 months, a billing alert will pop up. This is just an alert based on the items rules for claiming and users can still proceed with billing the item or the item can be changed by clicking **OK**.



## Doctor Setup - Hospital

Under a Doctors setup, there is now an option to link a **Hospital** to their provider number. This will save time for users when billing for a doctor that has multiple provider numbers and multiple hospital locations, as FYDO will know what hospital to select automatically when a specific provider number is selected for billing.

To Link a **Hospital** to a **Doctors** provider number go to **Settings > Doctors**



The screenshot shows the 'Doctor Setup' form. At the top, there are fields for 'Known Gap' (checkbox), 'Gap Amount' (0.00), 'Default Bill Type' (Eclipse), 'Fee Level', and 'Type' (In-Hospital). A red arrow points to the 'Hospital' dropdown menu, which is currently empty. Below the form, there is a table showing the results of the search:

Speciality (WA)	Speciality	ABC Test	123456AF	1
		Happy Hills Hospital	0	3

## Unblock User Permission - Relocated

The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find. This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to. This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.

### Settings General

Accommodation Category	D	R	RW
Appointment Types	D	R	RW
Area Codes	D	R	RW
Band Mappings	D	R	RW
Booking Codes	D	R	RW
Cancelled Reasons	D	R	RW
Departments	D	R	RW
Deposit Types	D	R	RW
Doctors	D	R	RW
Doctor Specialities	D	R	RW
Document Types	D	R	RW
ECLIPSE mappings	D	R	RW
Templates	D	R	RW
Third Parties	D	R	RW
User Groups	D	R	RW
Users	D	R	RW
Users - Unblock	ON	OFF	

Items	D	R	RW
Locations	D	R	RW
Nurse List	D	R	RW
Practices	D	R	RW
Program Numbers	D	R	RW
Recall Reasons	D	R	RW
Referral Types	D	R	RW
Referring Doctor	D	R	RW
SMS Setup	D	R	RW
SMS Templates	D	R	RW
Staff Roles	D	R	RW
System Configuration	D	R	RW
Health Funds	D	R	RW
Hospitals	D	R	RW
Invoices Messages	D	R	RW
Item Types	D	R	RW

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