

FYDO Clinic Update 28/07/2023

Interactive Arrears Report

There is now an option to view the **Arrears Report** in **Interactive** mode.



When interactive mode is selected, users will be able to view their outstanding debt (arrears), defined down to patient specifics.

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance	Fund Name	Next FU	Notes
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This report will allow users to add a **Financial Note** and **Follow Up Date** to outstanding debts by **Right Clicking** on a line and selecting **Financial Note**. This also allows users to easily navigate to a patients **Accounts** and/or **Patient Details**.



Users will be able to filter the **Arrears** report by **Next Follow Up**. The options will include: All, Date not Set, Future, Today, as well as Today and Overdue. When selecting today and overdue for example, it will show the user any invoice that is due or overdue based on the **Next Follow Up** date.



The Interactive view can also be exported to **Excel** and **Excel - Raw Data**



Minor ID/Location ID added to the Support Information

Users will now be able to easily identify their Minor ID/ Location ID by hovering over the **Support** icon in the FYDO main menu.

This ID may assist in easily identifying your clinic when you call FYDO for support (*Note: If there are multiple locations in the one FYDO this will display location 1's ID*).



Billing Rule Alert

We have introduced **Billing Rule Alerts** for multiple Item Numbers.

For example, if item 110 has been billed in the last 12 months for a patient, under the same provider number and a user goes to bill an item 110 within the 12 months, a billing alert will pop up. This is just an alert based on the items rules for claiming and users can still proceed with billing the item or the item can be changed by clicking **OK**.



Doctor Setup - Hospital

Under a Doctors setup, there is now an option to link a **Hospital** to their provider number. This will save time for users when billing for a doctor that has multiple provider numbers and multiple hospital locations, as FYDO will know what hospital to select automatically when a specific provider number is selected for billing.

To Link a **Hospital** to a **Doctors** provider number go to **Settings > Doctors**



Unblock User Permission - Relocated

The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find.

This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to.

This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>