FYDO Hospital Update – 07/08/2026

API Security Changes

FYDO is enhancing security around API usage. The authentication model is changing from Legacy API Keys to a HMAC (Hash-Based Message Authentication Code) model.

There will be a 2-month grace period where the Legacy API Key model will be supported, while hospital API Integrators work towards transitioning to the HMAC method of authentication.

[redacted]

[redacted]

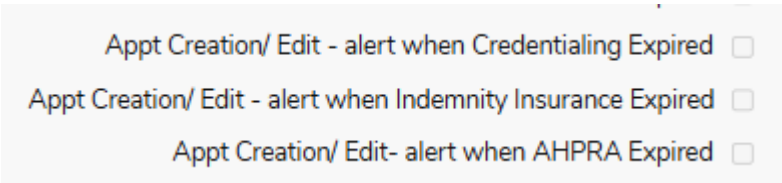
For more details see our informational wiki page: FYDO API Security Changes

New Appointment Alerts

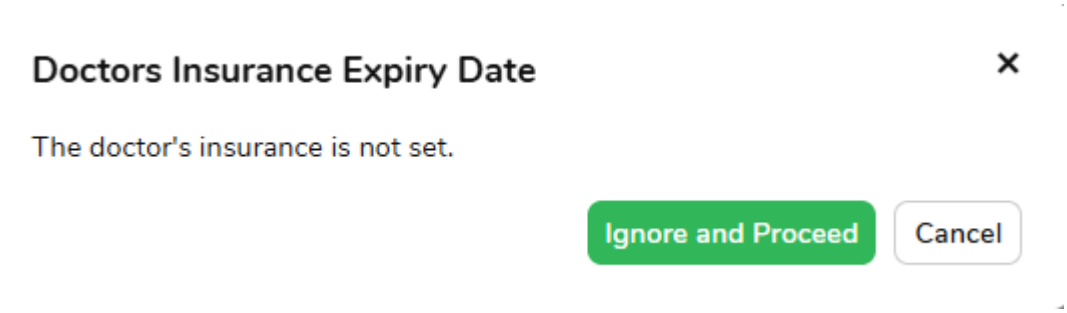
FYDO has introduced three new options in **System Configuration** to help ensure doctor compliance during appointment creation and editing:

- **Appointment Creation / Edit – Alert when Credentialling Expired**
- **Appointment Creation / Edit – Alert when Indemnity Insurance Expired**
- **Appointment Creation / Edit – Alert when AHPRA Expired**

These alerts were previously only available within the **Theatre Roster**. They have now been extended to the **Appointment Creation/Edit** screen to provide an additional layer of validation. This helps maintain compliance and reduces the risk of appointments being scheduled with practitioners whose credentials are no longer valid.



An example of the alert is shown below.

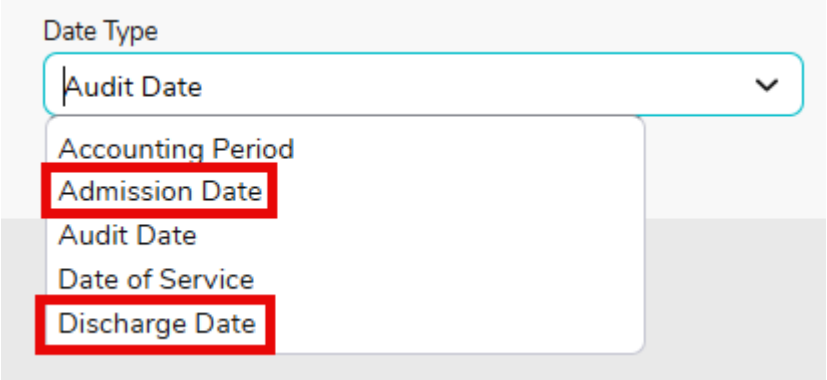


Please Note: These options are **disabled by default**. If you would like to use these alerts, you will need to enable the relevant tick boxes in **System Configuration**.

Reports Improvement

FYDO has introduced two new filter options for the **Invoice Export Report**. Users can now generate the report using either **Admission Date** or **Discharge Date**.

This enhancement makes it much easier to report on episodes within a specific period, regardless of when the invoice was raised or the payment was received. For example, if an episode was admitted in January but the payment was not received until six months later, it will still be included when filtering by the Admission Date or Discharge Date.



1st of July Data Extract Amendments

All Data Extract updates have been implemented for the 1st of July requirements.