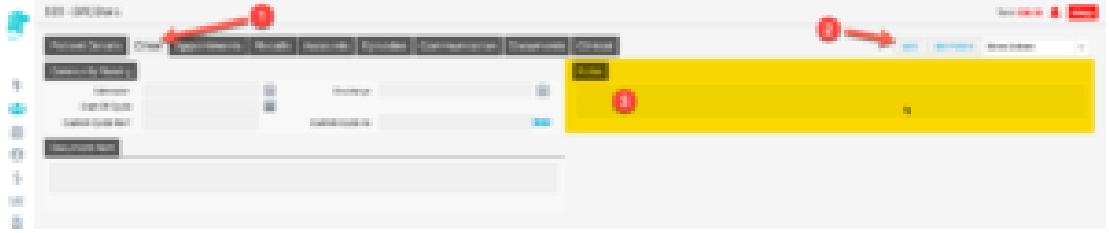
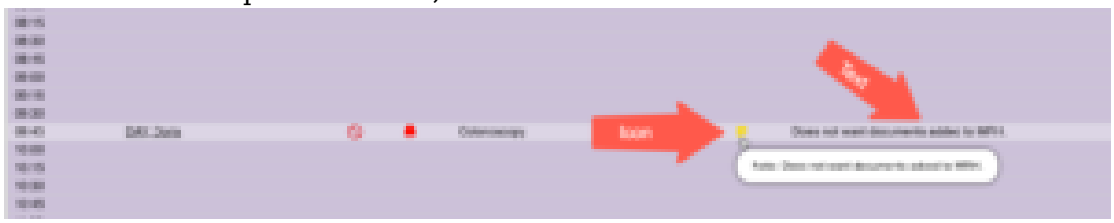
FYDO Hospital Update – 09/01/2023

"Other Notes" can now be added to the Appointment Screen Custom Views

The **Other Notes** section in FYDO *(previously on the bottom right corner of the patient screen in SimDay)* can now be added to the custom views on the Appointments Screen.
The Other Notes can be added by opening the Patient Screen & selecting the **Other** tab, along the top. Then simply click **Edit** and type the required **Notes** before selecting **Save**.

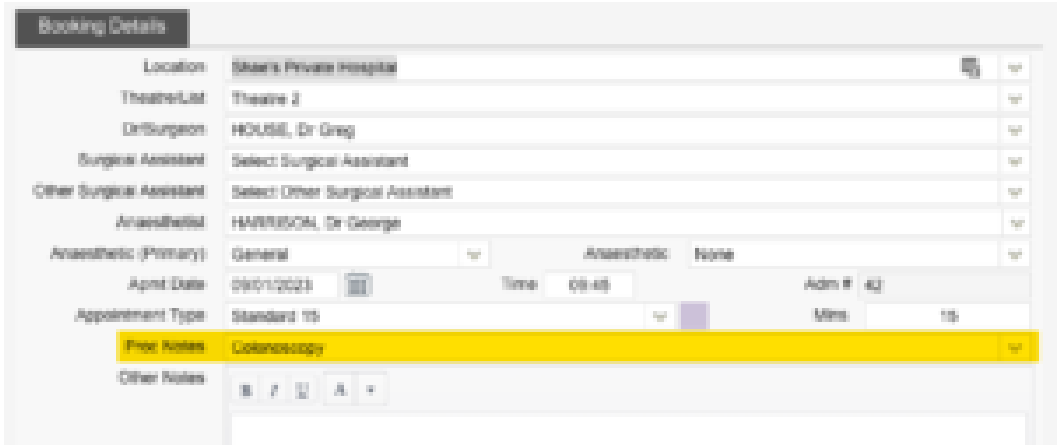


These notes are specific to the **patient,** not just an individual **episode**. Therefore, they will show on ALL of that patients' episodes that are entered.
When creating the custom view the user has the option of displaying the **Icon** or the **Text** for this field. If the Icon option is added, the user will be able to hover over it to reveal the notes.



Procedure Notes Field Amendments

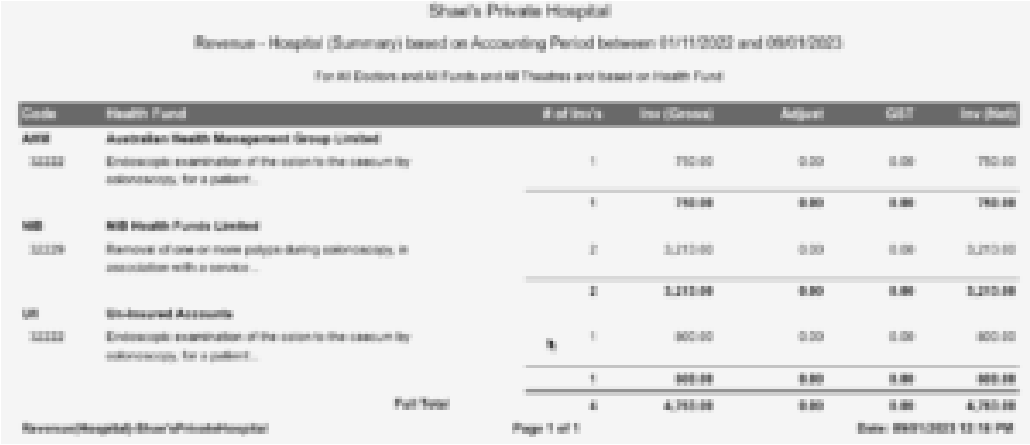
The **Proc Notes** field in the Edit Appointment screen has been amended to now allow up to 250 characters. *(Previously this was capped at 180 characters)*



Revenue Report Amendments

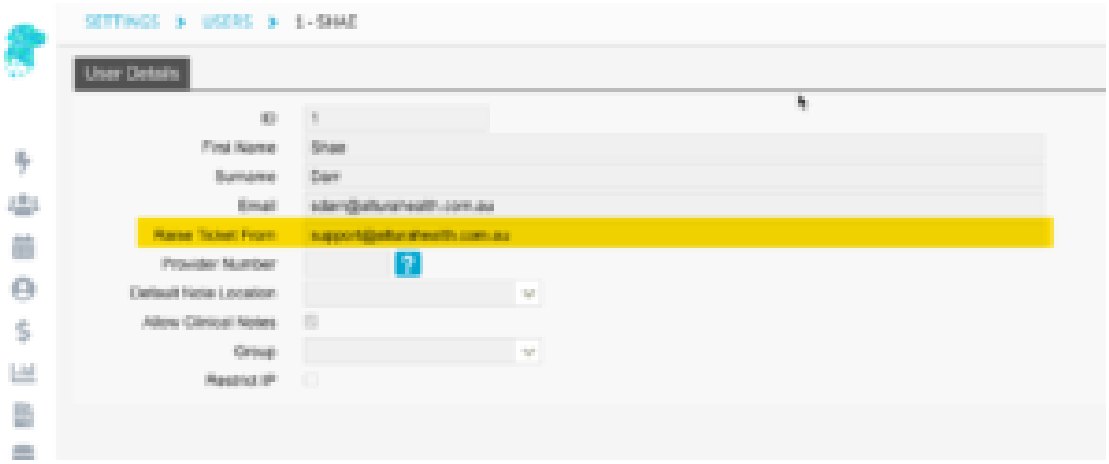
Users are now able to run the revenue report using the filters for **Group By (Primary)** as Health

fund & the **Group By (Secondary)** as MBS. This gives information that will assist in certain tasks, such as contract negotiations etc



User Options Addition

FYDO now allows users to nominate an email address, other than their log in email, to raise their support tickets from. This in turn means that the additional email address will receive the confirmation emails, when tickets are raised for support, & will allow the FYDO support team to reply to the nominated email also.
One instance of this new feature being of benefit is when users have been set up using personal email addresses. It will allow the ticket to be raised from the nominated facility email address, as opposed to the users personal email address, preventing sensitive information from being transmitted to unauthorised email addresses.



Bug Fixes

The issue with the custom appointment screen views dropping off has been rectified.