

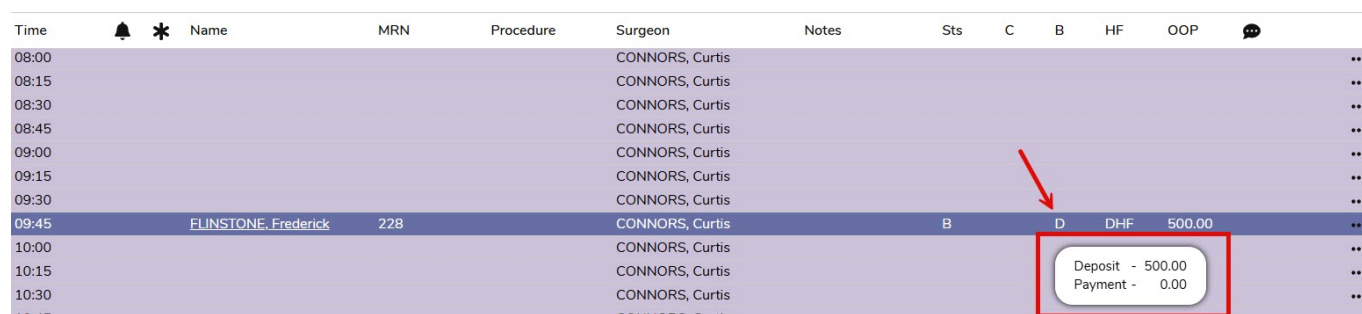
FYDO Hospital Update - 12/06/2025

New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status '**D**' or '**B**' icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial information at a glance.

Time	🔔 *	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP	🗨
08:00					CONNORS, Curtis							...
08:15					CONNORS, Curtis							...
08:30					CONNORS, Curtis							...
08:45					CONNORS, Curtis							...
09:00					CONNORS, Curtis							...
09:15					CONNORS, Curtis							...
09:30					CONNORS, Curtis							...
09:45		FLINSTONE, Frederick	228		CONNORS, Curtis		B		D	DHF	500.00	...
10:00					CONNORS, Curtis							...
10:15					CONNORS, Curtis							...
10:30					CONNORS, Curtis							...
10:45					CONNORS, Curtis							...




Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*"Your admission to FYDO's Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM**. The hospital team will contact you once the schedule is finalised to confirm your exact admission time."*

The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**



SETTINGS > SYSTEM CONFIGURATION

System Configuration

SMS Account

Counters

Administrator

Email Notification

General

Auto Logout Time

180

Auto File Numbering

No

Appointment Display Time

Show 24 hour time

Appointment Tabs

Surname, First name – One line

Report Group Name

Shaes Private Hospital

IFC Document Type

IFC-Insured

Default Document Type

Holding Bay Document Type

Preadmit Document Type

Admission Form

OEC Document Type

OEC

OEC Type

Fund only

Raise Ticket Email

Raise Ticket Location

Alert when making an appointment if money outstanding > than

500.00

Alert when money outstanding is X days outstanding

40

Hide Master Templates

☐

SMS AM From

07:00

SMS AM To

12:00

SMS PM From

12:00

SMS PM To

18:00

New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.

SMS Automation

Condition

To Confirm Appointment



Template

Clinic Appt Reminder



Days Before

0

Send At

12:49 PM

Location

Shaes Private Hospital



Doctor/Theatre

All Theatres



Add Additional Filters



Health Fund

All Health Funds



Doctor (Hospital)

All Doctors



Appointment Type

All Appointment Types



Patient Category

All Patient Categories



Cancel

Setup Auto SMS