

# FYDO Hospital Update - 12/06/2025

## New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status **'D'** or **'B'** icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial information at a glance.

Time			Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP	
08:00						CONNORS, Curtis							...
08:15						CONNORS, Curtis							...
08:30						CONNORS, Curtis							...
08:45						CONNORS, Curtis							...
09:00						CONNORS, Curtis							...
09:15						CONNORS, Curtis							...
09:30						CONNORS, Curtis							...
09:45			FLINSTONE, Frederick	228		CONNORS, Curtis		B		D	DHF	500.00	...
10:00						CONNORS, Curtis							...
10:15						CONNORS, Curtis							...
10:30						CONNORS, Curtis							...
10:45						CONNORS, Curtis							...

Deposit - 500.00  
Payment - 0.00

## Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*“Your admission to FYDO’s Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM**. The hospital team will contact you once the schedule is finalised to confirm your exact admission time.”*

The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**



## New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.

## SMS Automation

### Condition

To Confirm Appointment



### Template

Clinic Appt Reminder



### Days Before

0

### Send At

12:49 PM

### Location

Shaes Private Hospital



### Doctor/Theatre

All Theatres



Add Additional Filters



### Health Fund

All Health Funds



### Doctor (Hospital)

All Doctors



### Appointment Type

All Appointment Types



### Patient Category

All Patient Categories



Cancel

Setup Auto SMS