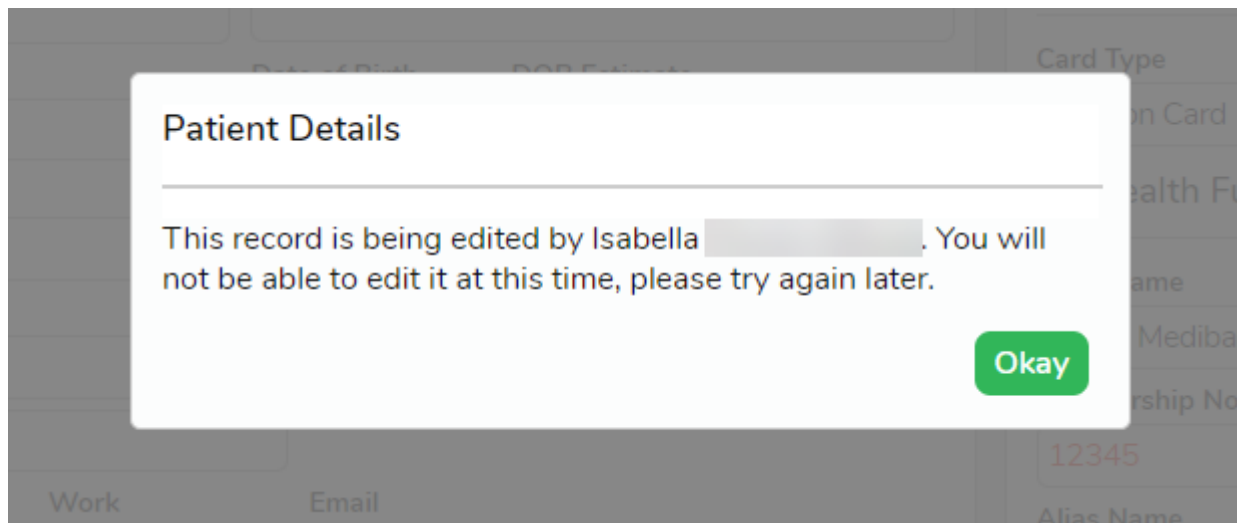


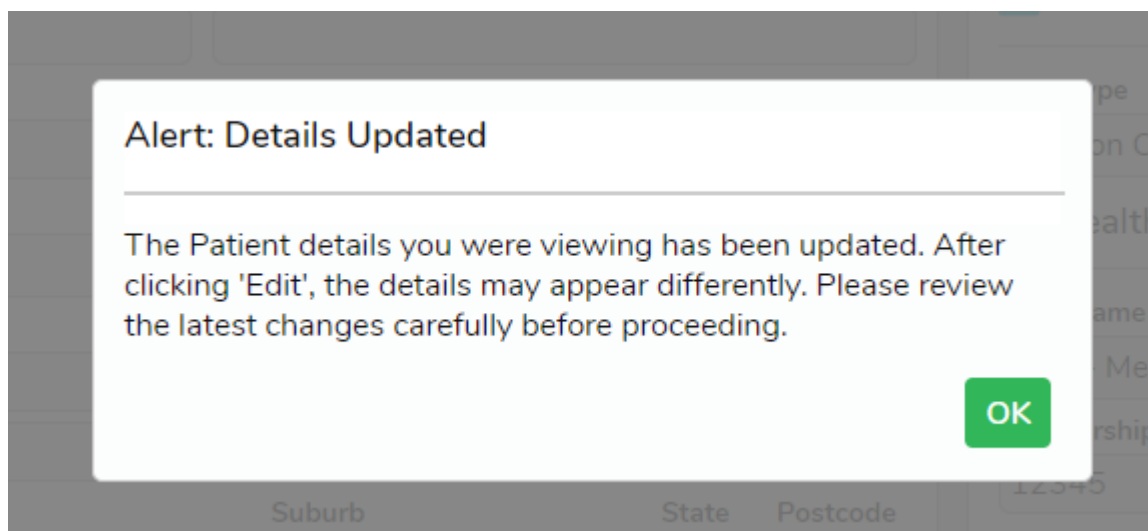
[FYDO Hospital Update - 15/01/2025](#)

Patient Screen Improvements

A fantastic new feature has been added to the **Patient Screen** to prevent simultaneous edits by multiple users. If a record is already being edited, any other user attempting to edit it will see a pop-up notification and will be unable to make changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click "Edit". This ensures they are aware of any updates to the information.



Episode Screen Improvements

The **Episode Screen** has been redesigned to enhance readability and improve the user experience. An additional table has been introduced, making it easier to identify invoices, their adjustments, payments and outstanding balances.

1. The **first table** remains unchanged and continues to display a list of patient's episodes.
2. A **new table** has been added to show the totals for all invoices raised for the selected episode.
3. The **third table**, which displays detailed invoice information, now only shows details for the selected invoice. This reduces clutter and makes it easier for users to identify issues or necessary changes.
4. **New colours** have also been introduced to help users quickly distinguish different transaction types:
 - Deposits & Payments = Green
 - Invoices = White
 - Deleted/Voided = Grey
 - Adjustments = Yellow
 - Reversed = Pink

Back to Appointments / 167 - FLINSTONE, Frederick ~ Fred (02/02/1954 - 70) Total 2,050.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical Q Search ? Print Export To v

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location	
1	669	09/01/2025	09/01/2025	Discharged	D/O	Gastroscopy		BUP	Pierce, Hawkeye	Shaes Private Hospital	...

Admission Date: 09/01/2025 | Invoices for Admission: 669 Episode Total 2,200.00 Balance Due 2,050.00 ☐ Show voided invoices

Inv #	To	Charge inc GST	Adjustments	Payments	Balance Due	Last Audit Date/Time	Last User Edited
408	BUP	\$400.00	\$-100.00	\$-50.00	\$250.00	14/01/2025 2:43 PM	Shae Darr (Altura)
409	UII	\$1,800.00	\$0.00	\$0.00	\$1,800.00	14/01/2025 2:41 PM	Shae Darr (Altura)

Invoice: 408 | BUP: 13245678 Invoice Total 400.00 Balance Due 250.00 ☒ Show voided transactions Invoice Options v

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User	
408	BUP	09/01/2025	14/01/2025	D	DEPOS	Co-Payment: Cash	-		\$-50.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)	...
408	BUP	09/01/2025	14/01/2025	A	ACCOM	SameDay Accommodation Fee Band : 4	1	4	\$400.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)	...
408	BUP	09/01/2025	14/01/2025	T	30473	Voided on 14/01/2025 - Test - Oesophag...	-	1	\$150.00	0.00	H	14/01/2025 2:43 PM	Shae Darr (Altura)	Voided
408	BUP	09/01/2025	14/01/2025	J	ADJUS	Adjustment Applied: DISCOUNT	-	0	\$-100.00	0.00	H	14/01/2025 2:42 PM	Shae Darr (Altura)	...

Unbilled Revenue Report

A new field has been added to the **Unbilled Revenue Report**, enabling users to run the report using the **Accrual** method. Previously, the report only displayed unbilled episodes for the selected period as of the time it was run. This default behaviour remains unchanged, with the **Accounting** field set to **Ignore** by default. However, when the new **Accrual** option is selected, FYDO will display all episodes that were unbilled as of the selected report date, regardless of whether they have since been invoiced.

REPORTS > UNBILLED REVENUE

Unbilled Revenue

Location: All Locations

Fund: All Funds

Ward: All Wards

Patient Category: All Patient Category

Episode Type: Admitted and Discharged

Report Type: Summary

Accounting: Ignore

Admitting Doctor: All Admitting Doctor

Order By: Patient Name

From Date: 16/07/2024

To Date: 14/01/2025

Update

New Patient Lookup Feature

The **Patient Lookup** box now includes a new feature that allows users to view patient's episodes. Clicking the **arrow** on the right of the patient line expands the view to display the patient's five most recent episodes, including both future and past bookings. Users can click on the episode to navigate straight to it. This feature is particularly helpful when making patient bookings, to enable users to see when the patients last admission is or if they have any booked in the future.

Patient Lookup

☒ Patient ☐ Other

Surname	Firstname	MRN	FileNo	Address	DOB	Age	
Day	Doris	152		333 Sunshine Boulevard WINDY...	03/04/1922	102	^
Date	Time	Proc Notes	Theatre	Location	Adm#	Cancelled	
17/01/2025	09:30 AM	Colonoscopy	Day Program	Shaes Private Hospital	661	-	
16/01/2025	10:00 AM	Colonoscopy	Day Program	Shaes Private Hospital	662	Facility Ca...	
14/01/2025	11:30 AM	Gastroscopy	Admissions	Shaes Private Hospital	659	-	
12/11/2024	11:30 AM	Colonoscopy	Theatre 3	Shaes Private Hospital	618	-	
08/11/2024	10:00 AM	Left Cat & IOL	Theatre 3	Shaes Private Hospital	610	-	
Dream	Day	164			15/04/1926	98	▼
Knight	Kathy	122		300 Pretty Parade PARADISE	12/12/1959	65	▼

Bulk SMS Improvements

The **Bulk SMS** page now displays the **Out-of-Pocket** information instead of only the **Excess** value, as it did previously. This enhancement allows users to view **all** out-of-pocket details directly from the **Edit Appointment** Screen.

SETTINGS > BULK SMS

All Not Cancelled All

Template: Select Template

Text:

Send with delay ☐

Credits remaining 174 [Order more SMS credits](#)

	Name	Mobile	Appt Date	Procedure Notes	Appt Type	Confirmed	Cancelled	AFR	OOP	Action
<input checked="" type="checkbox"/>	DAY, Doris	0400	14/01/2025	Gastroscopy	Standard 20	-	-		1,700.00	
<input checked="" type="checkbox"/>	PEEP, Bo	0400	14/01/2025	Gastroscopy	Standard 20	-	-		50.00	
<input checked="" type="checkbox"/>	SQUAREPANTS, Spongebob	0411	14/01/2025	Colonoscopy	Standard 20	-	-		250.00	

100 Records/Page

Records 1-3 of 3 (Page 1 of 1)

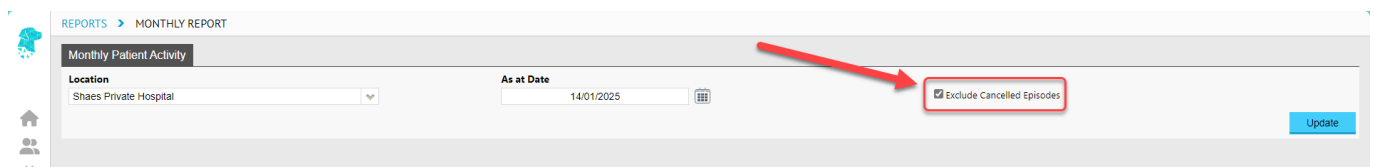
Billing Status Report

Coder details have been added to the **Billing Status Report** for the report type **Show All - Inv Summary & Detail > Excel - Raw Data Export**.

AK	AL	AM	AN
Cancelled	LOS	Billers	Coder
	D/O		S (Altura)
	D/O		S (Altura)
	D/O		
	D/O		

Monthly Patient Activity Report

A new option has been introduced, allowing users to **include** or **exclude cancelled episodes** from the **Monthly Patient Activity Report**. These statistics only include cancelled episodes that have been admitted and discharged. (*Episodes cancelled prior to admission will not be included*)



REPORTS > MONTHLY REPORT

Monthly Patient Activity

Location: Shaes Private Hospital

As at Date: 14/01/2025

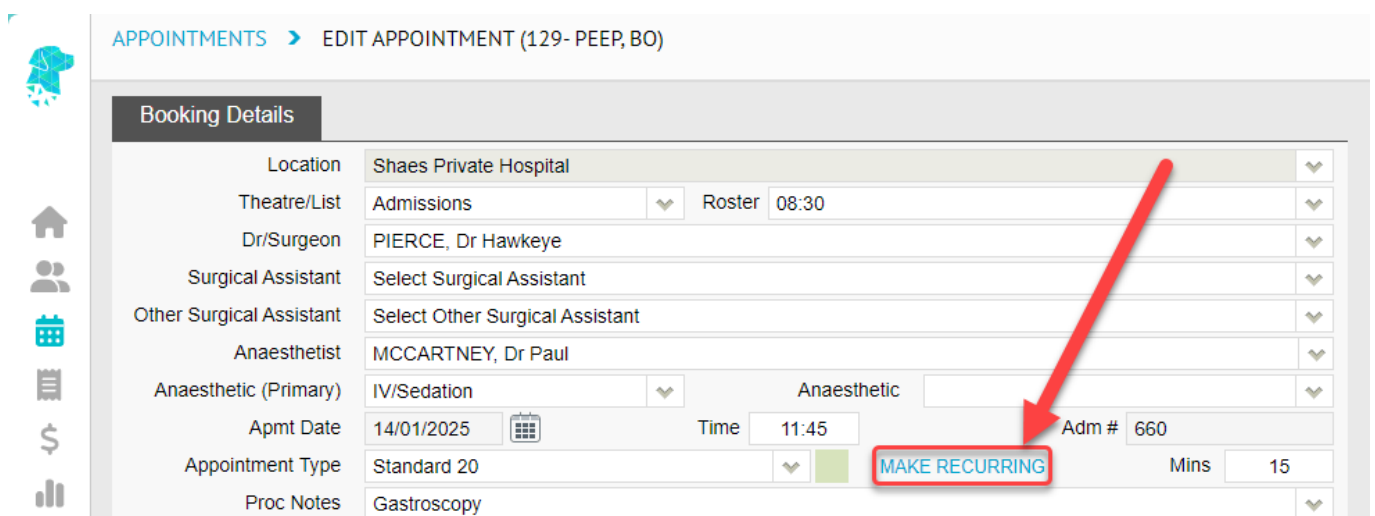
☒ Exclude Cancelled Episodes

Update

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week e.g. Mondays, Wednesdays and Fridays. This feature is particularly beneficial for rehab and mental health facilities, where daily admissions are common for specific programs.

Utilising this feature results in all the appointments being linked, which enables facilities to link program codes to all episodes, allowing FYDO to determine which days to apply step-downs.



APPOINTMENTS > EDIT APPOINTMENT (129- PEEP, BO)

Booking Details

Location: Shaes Private Hospital

Theatre/List: Admissions Roster: 08:30

Dr/Surgeon: PIERCE, Dr Hawkeye

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anaesthetist: MCCARTNEY, Dr Paul

Anaesthetic (Primary): IV/Sedation Anaesthetic:

Apmt Date: 14/01/2025 Time: 11:45 Adm #: 660

Appointment Type: Standard 20 Mins: 15

Proc Notes: Gastroscopy

[MAKE RECURRING](#)

Recurring Appointment

Repeats Daily

Repeat Every 1 Days

Start 14/01/2025

End ☒ After 1 occurrence

☐ On 14/02/2025

Cancel Save

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

The image displays two side-by-side screenshots of a medical appointment system interface. Both screenshots show a table with columns for 'Name', 'Procedure', and 'Name'. The table lists appointments for 'SQUAREPA', 'DAY, Doris', and 'PEEP, Bo'. Overlaid on the left screenshot is a context menu for 'Edit Appointments' with options: 'This Appointment', 'This and all following Appointments', and 'All Appointments in this series'. A red arrow points from the 'Edit Appointments' menu item to the menu. Overlaid on the right screenshot is a context menu for 'Delete Appointments' with the same three options. A red arrow points from the 'Delete Appointments' menu item to the menu.

Statistical Discharge

Overnight facilities can now use the new **Statistical Discharge** option to handle episodes where a patient's care type changes during their stay. For example, if a patient is initially admitted for an Acute Care surgical procedure and their admission transitions to a Rehab care type, this feature simplifies the process.

Previously, such scenarios required discharging the episode and re-entering all details for the new care type. With this new option, users can statistically discharge the episode, and all necessary information from the initial admission will be automatically copied to create a new episode.

This feature is used by assigning the patients **Mode of Separation** as **Statistical Discharge**, prompting the discharge and automatic re-admission of the patient.

APPOINTMENTS > DISCHARGE

MRN 114 - [SQUAREPANTS, Spongebob](#) DOB 13/07/2020 (5) Sex Male

Admission No. 654 EpiNo. 38 Admission Date/Time 13/01/2025 06:00

Discharge Details

Discharge Date 13/01/2025 Discharge Time 16:00

HCP and PHDB data

Mode Of Separation Statistical Discharge

Transferred To

Transfer Out Code Unknown

Visit to Theatre No Unplanned Visit to Theatre

Palliative Care Palliative Care Not required

Days in Palliative Care

Was Patient Involuntary at anytime? No

Days in ICU

Number HITH Visits

Decease Date Time Autopsy

Cause of Death

When this option is utilised, the user will be given a pop-up to ensure they want to proceed and **automatically re-admit** the patient. This feature allows facilities to meet their obligations regarding billing and data extracts for these types of admission, all while saving time on data entry.

Statistical Discharge

This patient has been type change (statistical) discharged, patient will be automatically re-admitted. Would you like to proceed?

Yes No

New Chart Tracking Report

A new report has been developed to help facilities track the location of charts based on the information entered into the patient's **Chart Tracking** tab. The report includes several useful filters, allowing users to organise information by chart location, status, and more.

This report has also been built to be interactive, with options in the right-click menu to ensure the ultimate user experience.

REPORTS > CHART TRACKING

Chart Tracking

Location

All Locations

Chart Location

All Chart Locations

Based On

Chart tracking date

Date From

01/07/2024

To

14/01/2025

Chart Status

All Status

Order By

Chart Location

Update

Export To

ID	MRN	Patient Name	Adm Status	Date	Time	Chart Location	Borrower	Adm Date	Volume	Note	Location	User	Status	Created
1	156	Dumpty, Humpty	-	30/07/2024	08:05 PM	-	Chart Tracking	-	-	On the ward	Shaes Private Hosp...	Shae Darr (Altu...	Active	31/07/2024
3	147	White, Snow	Booking	14/08/2024	07:09 PM	Admissions	Episodes	09/01/2025	-	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	15/08/2024
5	152	Day, Doris	Booking	11/09/2024	07:27 PM	Off Site Storage	Patient	17/01/2025	1	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	12/09/2024
7	102	Dean, James	Booking	18/12/2024	08:13 PM	Off Site Storage	-	14/01/2025	1	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	19/12/2024

Items per page

20

1 - 4 of 4 items

New Leave Report

A new report has been developed to provide users with easy access to **Leave** information. This is particularly useful for facilities accommodating extended-stay patients who may frequently take leave.

The report is interactive, featuring options in the right-click menu to enhance navigation and usability.

REPORTS > LEAVE

Leave Report

Location

All Locations

Fund

All Funds

Admission Date Between

From

01/01/2025

To

14/01/2025

Update

Export To

Location	Patient Name	MRN	Adm Date	Dis Date	Adm#	Leave From	Time	Leave To	Time	Total
Shaes Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	10/01/2025	11:00 AM	10/01/2025	04:00 PM	
Shaes Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	12/01/2025	02:15 PM	13/01/2025	08:15 AM	1

Items per page

20

1 - 2 of 2 items

Create Invoice Screen

The **Program Number**, entered in the **Edit Appointment Screen**, is now displayed on the **Create Invoice** Screen. This field is editable, allowing users to make changes at the point of invoicing. Ensuring an efficient and simplified workflow for facilities require to utilise Program Numbers.

APPOINTMENTS > CREATE INVOICE

MRN 167 - FLINSTONE, Frederick

DOB 02/02/1954 (71)

Sex Male

FileNo

Fund BUP

Location Shaes Private Hospital (NSW)

Admission No. 670

EpiNo. 2

Admission Date/Time 16/01/2025 06:00

Discharge Date/Time 16/01/2025 16:00

Dr/Surgeon HOUSE, Greg

Anaesthetist

Send Invoice To

BUP - BUPA Australia

Billing Type

Default

Status

Full Fee

Accommodation Type

Accom - Medical

Anaesthetic

None

Time Theatre

In

Out

0 mins

Program Number

OVERNIGHT PSYCH

Mode Of Separation

Other (includes discharge to usual resid)

Billing Status Report

A new option has been added to the **Billing Status Report > Show Not Billed Only** interactive report, to allow users to navigate straight to the linked **EMR** for that episode.

REPORTS > BILLING STATUS

Billing Status Report

Location

All Locations

Doctor

All Doctors

Fund

All Funds

Theatre Complete

All Theatre

Coding Complete

All Coding

Report Types

Show not billed only

Patient Category

All Patient Categories

☐ Excludes episodes billed \$0

☐ Excludes cancelled episodes

☒ Excludes Invoice Override

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	Theatre Complete ↓	Coding ↓	Theatre On H
MIDDLETON, Catherine	107	03/12/2024	03/12/2024	QCH	Murphy, Shaun			
SQUAREPANTS, Spongebob	114	13/01/2025	13/01/2025	MPL	Connors, Curtis			
STEWART, Alfred	110	09/01/2025	13/01/2025	BUP	BLACK, Jack			

100

Edit Appointment

Admission

Discharge

Coding

Create Invoice

Episodes

Patient

Theatre

Documents

Certificate

EMR (F9)