

[FYDO Hospital Update - 19/06/2025](#)

Patient Alerts Features

FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



To enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.

Search for patient....

Admin

Filter

Status 3 items checked

Doctor All Doctors

Adm Date to

Clear Apply Filter

Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.

Data I/O

Billing Sheets

D R RW

Claims Import

D R RW

Data Extracts

D R RW

Patient Alerts - Mark as Completed

ON OFF

Patient Alerts - Mark as Deleted

ON OFF

Patient Alerts - Mark as Incomplete

ON OFF

Patient Alerts - View

ON OFF

Preadmit Holding Bay

D R RW

Report Holding Bay

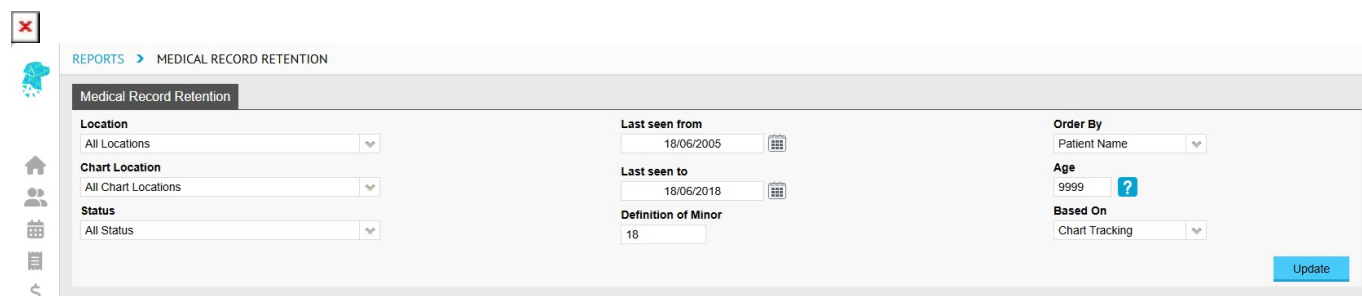
D R RW

New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.



The screenshot shows the 'Medical Record Retention' report interface. It features a sidebar with navigation icons (home, user, calendar, list, dollar sign) and a main content area. The main area has a header 'REPORTS > MEDICAL RECORD RETENTION' and a sub-header 'Medical Record Retention'. Below the header, there are several filter sections: 'Location' with a dropdown 'All Locations', 'Chart Location' with a dropdown 'All Chart Locations', and 'Status' with a dropdown 'All Status'. To the right of these are date pickers for 'Last seen from' (18/06/2005) and 'Last seen to' (18/06/2018), a dropdown for 'Definition of Minor' (18), and a section for 'Order By' (Patient Name), 'Age' (9999 with a question mark icon), and 'Based On' (Chart Tracking). An 'Update' button is located at the bottom right.

Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload



Bulk SMS Additions

FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications

