

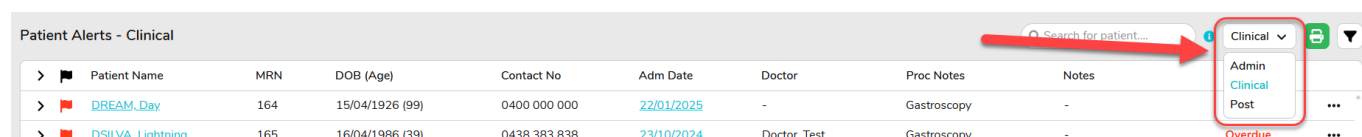
FYDO Hospital Update - 19/06/2025

Patient Alerts Features

FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

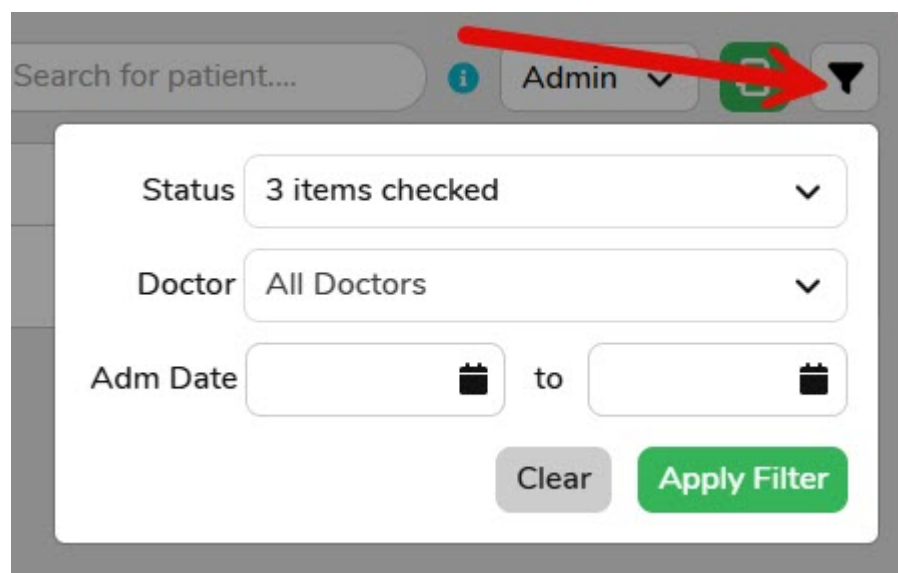
Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



The screenshot shows the 'Patient Alerts - Clinical' interface. At the top right, there is a search bar 'Search for patient...' and a department filter dropdown menu currently set to 'Clinical'. The dropdown menu lists 'Clinical', 'Admin', and 'Post'. Below the search bar, a table displays patient alerts with columns: Patient Name, MRN, DOB (Age), Contact No, Adm Date, Doctor, Proc Notes, and Notes. Two alerts are visible: one for 'DREAM, Day' (MRN 164, DOB 15/04/1926 (99), Adm Date 22/01/2025) and another for 'DSILVA, Lightning' (MRN 165, DOB 16/04/1986 (39), Adm Date 23/10/2024). A red box highlights the department filter dropdown, and a red arrow points to it from the search bar area.

Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes
> DREAM, Day	164	15/04/1926 (99)	0400 000 000	22/01/2025	-	Gastroscopy	-
> DSILVA, Lightning	165	16/04/1986 (39)	0438 383 838	23/10/2024	Doctor, Test	Gastroscopy	-

To enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.



The screenshot shows the 'Filter' dialog box in the Patient Alerts system. It has a title bar with 'Search for patient...' and a red arrow pointing to the 'Filter' button. The dialog box contains three filter criteria: 'Status' with a dropdown showing '3 items checked', 'Doctor' with a dropdown showing 'All Doctors', and 'Adm Date' with two date pickers separated by 'to'. At the bottom, there are 'Clear' and 'Apply Filter' buttons.

Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.

Data I/O

Billing Sheets

D R RW

Claims Import

D R RW

Data Extracts

D R RW

Patient Alerts - Mark as Completed

ON OFF

Patient Alerts - Mark as Deleted

ON OFF

Patient Alerts - Mark as Incomplete

ON OFF

Patient Alerts - View

ON OFF

Preadmit Holding Bay

D R RW

Report Holding Bay

D R RW

New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.

The screenshot displays the 'REPORTS' section of the FYDO application. On the left is a vertical sidebar with icons for various functions. The main content area is divided into two columns. The left column contains 'Patient Reports' (End of Day Banking, Patient Stats, Possible Double Patients, Recalls) and 'Reports - Hospital' (Financial Reports: Adjustments, Arrears, Billing Status, Billing Alerts, Deleted Transactions, Doctors Totals, GST, Other Services Revenue, Payments, Revenue, Unbilled Revenue). The right column contains 'Financial Reports' (Trial Balance, Invoice Export) and 'Hospital Reports' (Acute Certificate, Appointments, Bed Occupancy, Cancelled Episodes, Chart Tracking, Clinical Indicators, Episode Stats, Incomplete, Item Stats, Leave, Length of Stay, **Medical Record Retention**, Midnight Census, Monthly Patient Activity, Other Services, Patient Statistical Data for NSW Health, Theatre Rosters). A red arrow points to the 'Medical Record Retention' report, which is highlighted with a red box.

REPORTS > MEDICAL RECORD RETENTION

Medical Record Retention

Location: All Locations

Chart Location: All Chart Locations

Status: All Status

Last seen from: 18/06/2005

Last seen to: 18/06/2018

Definition of Minor: 18

Order By: Patient Name

Age: 9999

Based On: Chart Tracking

Update

Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload

SETTINGS > MINIMUM BENEFITS

Same Day Accommodation

Threshold Date: 01/01/2022

Click to Move Current Fees to Old Fees

	Current Fees	Old Fees
Band 1	247.00	227.00
Band 2	310.00	286.00
Band 3	377.00	347.00
Band 4	441.00	406.00

Overnight Accommodation

Threshold Date: 01/07/2025

Click to Move Current Fees to Old Fees

Accom Type: Accom - Advanced Surgical

	Current Fees	Fee	Old Fees	Fee
Day 1	14	580.00	14	476.00
Day 15	65	480.00	99	331.00
Day 66	99	380.00		

Bulk SMS Additions

FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications

SETTINGS > BULK SMS

Send Bulk SMS

Back to Appointments

Template: Select Template

Send with delay: ☐

Credits remaining: 155

Order more SMS credits

✓	Name	Mobile	Appt Date	Procedure Notes	Appt Type	Doctor/Surgeon	HF	Confirmed	Cancelled	AFR	OOP	Action
✓	PEEP, Bo	0400-494-029	18/06/2025		Special	Black, Jack	MPL	-	-		0.00	
✓	STEWART, Alfred	0400-494-029	18/06/2025	Prep	Special	Eyes, Bright	BUP	-	-		0.00	

100 Records/Page

Records 1-2 of 2 (Page 1 of 1)