# FYDO Hospital Update - 24/10/2024

#### **Informed Financial Consent Additions**

Facilities now have the option to add the following fields to IFC templates:

- Patient Title
- Patient Given Name
- Patient Surname
- Patient Email Address

Please see our wiki page <u>Tokens – Informed Financial Consent (IFC)</u> for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.



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#### INFORMED FINANCIAL CONSENT

Patient First Name:	Bob Lee	Patient Surname:	SWAGGER
Patients Title:	Mr	Patient Email:	bullseye@shooters.com.au
Doctor:	House, Greg	DOB:	16/04/1986
Fund:	Australian Unity	Membership #:	123456
Excess:	\$500.00	Co-Payment:	\$50.00
Admission:	16/10/2024	Printed:	23/10/2024 at 11:08

#### **Delayed SMS Improvements**

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed. To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.

The audit log has also been upgraded to reflect these new functions.

	163 - SWAGGER, Bo	b Lee (16/04/1	986 - 38)				Total 1,200.00
1947 -	Patient Details App	ointments Re	calls Accounts	Episodes Communication Chart Tracking Documents Clinical			
•				All v Expand N	lessage Sent 📄 Show In	active Q Sea	arch Add Note
*	Comm Type	Date	То	Message Sent	Status	ID	User
曲	SMS Appointment	23/10/2024	0400-	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	Delayed	854	Shae Darr (Altura)
	100 V Records/Page						Reci Audit Log ) Cancel Delayed SMS
Ś							

## **SMS History Makeover**

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.

All Statuses V All Ways	V All Type	e v 23/09/2024	Created To Search 23/10/2024	Refr	esh Ex
Patient	Status / ID	Created / Delay ▲	Message	Reply	w
LOU.Mrs Lady 0400	Delivered 858	C: 23/10/2024 02:35:37 PM	Dear Lady, We hope you are recovering well following your procedure at Shaes Private Hospital on 16/10/2024. Please contact us on 07 5444 4444 if you have any concerns or queries. Many Thanks	-	т
WHITE. Miss Snow 0400-	Delivered 857	C: 23/10/2024 02:35:10 PM -	Dear Snow, In preparation for your procedure on 16/10/2024 at 10:30 AM please ensure you cease eating food at 10:30 AM and have no further fluid after 10:30 AM. Many Thanks	-	т
STEWART, Mr Alfred 0400	Replied 856	C: 23/10/2024 02:34:29 PM -	Hi Alfred, this is a reminder of your appt on 16/10/2024 at 10:00 AM.	R: 23/10/2024 02:17:24 PM Yes	т
SWAGGER, Mr Bob Lee 0400-	Not Sent 855	C: 23/10/2024 11:26:48 AM D: 23/10/2024 11:28:00 AM	Dear Bob Lee, Your admission time for your appointment on 25/10/2024 has changed. Please now arrive at Shaes Private Hospital at 09:30 AM. Many Thanks	-	т
SWAGGER. Mr Bob Lee 0400-	Delayed 854	C: 23/10/2024 11:15:55 AM D: 24/10/2024 11:15:00 AM	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	-	т

### **New Un-Insured Fees Field**

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment Screen.** This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.

<b>S</b>	APPOINTMENTS > EDIT APPOINTMENT (163-SWAGGER, BOB LEE)										00	Sav	Cancel		
22	Booking Details						Fund Details				_				
	Location	Shaes Private Hospital					Health Fund	AUH - Australian Unity							~
	Theatre/List	Theatre 3	~	Roster	Select Roster	*	Membership No.	123456	UPI	Excess	500.00	Co-pay	50.00	U/I	1,680.00
- 11	Dr/Surgeon	Dr/Surgeon HOUSE, Dr Greg				*	Insurance Status	IS Full Fee		•			Claim D		ails
03	Surgical Assistant	MURPHY, Dr Shaun				*									

The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs. This new OOP column can be added to any Custom View.

ADMISSIC	Search	Y PROC	SRAM THEATRE 1 T	HEATRE 2 THEATRE	_	Wednesday, 16 Octo OF APPOINTMENTS 4 I T	<b>ber 2024</b> OTAL MINUTES 130 of 420 Mins			[	ALL IND	VIDUAL WEEKLY LIST
Time			Name	MRN	Procedure	Surgeon	Notes	Sts	С	В	HF	ООР
09:00												
09:30			SWAGGER, Bob Lee	163	Left Knee Arthroso	HOUSE, Greg	Needs Wheelchair	D			AUH	2,230.00 🟦
10:00		$\otimes$	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		В			BUP	Excess - 500.00
10:30		$\otimes$	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D			CBH	Co-pay - 50.00 U/I - 1,680.00
11:00			LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D			BUP	
11:40												
12:00												

Additionally, this field will appear on the IFC Screen, and new tokens are available to print these

details on documents such as the IFC, theatre list, or send via SMS if required.