FYDO Security

Rest easy, knowing your FYDO data is protected with layered security controls designed for healthcare environments.

Secure Infrastructure

- Hosted on AWS in Australia, leveraging robust cloud security and reliability controls.
- High availability options are supported for increased redundancy.
- Backup and restoration strategies are in place to minimise downtime and data loss.

Data Protection

- Data is encrypted in transit and at rest.
- Encryption applies to stored data and backups.
- Data handling is governed by documented policies and access controls.

Identity and access management

- Supports Single Sign-On (SSO).
- Multi-Factor Authentication (MFA) is enforced for account access.
- Role-based access controls (RBAC) support least privilege access, users only receive the access they need for their role.
- Administrative access is tightly controlled and monitored.

Security Operations, Monitoring and Auditability

- Continuous monitoring and protective controls are used to detect and respond to suspicious activity.
- Web application protection controls help defend against common online threats.
- Centralised logging and alerting support traceability and operational oversight.
- Audit trails support investigation and accountability for key system events.

Secure Development and Change Control

- Secure-by-design practices are applied throughout the software lifecycle.
- Changes are managed through controlled processes to reduce risk and support service stability.
- Vulnerability management practices are in place to identify and remediate security issues.

Independent Testing and Assurance

- FYDO undergoes regular independent security testing (e.g. penetration testing and security assessments) by third-party security specialists.
- Further security documentation and evidence can be provided during procurement or due diligence, subject to confidentiality arrangements.

Incident Management

- We maintain incident response processes to manage security events, including investigation, containment, and follow-up improvements.