

Hospital ECLIPSE Registration

For each of the health funds, send an email to the contact/s below, advising them that you would like to register your facility for ECLIPSE IHC claiming or if you need to edit your bank details.

Include the following information:

- Facility Name
- Facility Provider Number
- Contact Person
 - Contact Person's Position/Role
 - Contact Person's Email Address
 - Contact Person's Phone Number
- Bank Account Details
 - BSB
 - Account Number
 - Account Name
 - Bank
 - Branch

Fund	Fund Name	Email / Phone	Comments
ACA	ACA Health	acahealthit@acahealth.com.au	You need to have a AHSA contract or second tier first
AUH	Australian Unity	dgilder@australianunity.com.au 03 8682 4219	After you email them, they go through a parallel testing period to ensure that all data is being received correctly. During this parallel period, AUH requires you to scan and email dgilder@australianunity.com.au a copy of the signed HC21 claim form, invoice and any certificate for claims sent via Eclipse for comparison. Any Accident Certificates and Type B/C Certificates are also required to be entered via Eclipse.
BUP	BUPA	gordon.barrett@bupa.com.au	You need to have BUPA contract or second tier first. Also, they will initially require a scanned copy of the invoice for the first two claims submitted through Eclipse. The scanned invoices should be emailed to Swati Alladi (Swati.Alladi@bupa.com.au) and copied to Gordon (gordon.barrett@bupa.com.au) so that they have an overview of interactions. They will be viewing all new Eclipse claims for billing and system accuracy to ensure both organisations get the best outcome.
CBH & CBC	Corporate Health and CBHS Health Fund	providers@cbhs.com.au julie.mckinnon@cbhs.com.au	
CDH	Cessnock	enquiries@cdhbf.com.au	
CUA	CUA	ashlee.young@cua.com.au	
DHF	Defense Health	providerrelations@defencehealth.com.au	Include a note in company letterhead indicating the bank account details
AMA	Doctors Health Fund	lesley.rutter@doctorshealthfund.com.au 03 6345 0100	You need to have a AHSA contract or second tier first
ESH	Emergency Services Health (also managed by Police Health)	providerenquiries@eshealth.com.au	
GMH	Frank Health Insurance	joannesheldon@gmhba.com.au	
FAI	GU Health	gapsupport@guhealth.com.au	
HBF	HBF	lorraine.hort@hbf.com.au	You need to have HBF contract or second tier first
HCF	HCF	MFarlow@hcf.com.au (Maria) If Maria is away, then email David dfernandez@hcf.com.au	
HCI	Health Care Insurance	jamie.gillam@hcilt.com.au	
HIF	Health Insurance Fund	michelle.peacock@hif.com.au	You need to have a AHSA contract or second tier first
SPS	Health Partners	davids@healthpartners.com.au hospitalclaims@healthpartners.com.au	
LHS	Latrobe	tan@lhs.com.au	
MPL & AHM	Medibank / AHM	eclipse@medibank.com.au	Use the form https://simdaywinhelp.acsshealth.com/wp-content/uploads/2020/03/MPLAHM.pdf
MDH	Mildura	eclipse@mildurahealthfund.com.au	Include a bank statement or remittance advice that shows the correct bank account details
MYO	MO Health	Vaibhav.Makin@aia.com	
NHB	Navy Health	query@navyhealth.com.au	
NIB	NIB	providers@mib.com.au	Use the form https://simdaywinhelp.acsshealth.com/wp-content/uploads/2020/03/NIB.docx
NMW	Nurse and Midwives	EclipseClaims@nmhealth.com.au George.Drakakis@nmhealth.com.au Alternatively, try: dianne.roe@teachershealth.com.au	

OMF	OneMediFund	info@onemedifund.com.au	
LHM	Peoplecare Health Insurance	info@peoplecare.com.au	
PHF	Phoenix Health	enquiries@phoenixhealthfund.com.au	
POL	Police Health (also managed by Emergency Services Health)	providerenquiries@policehealth.com.au	
QCH	Queensland Country	info@queenslandcountry.health 1800 813 415	Accreditation needs to be completed first.
QTU	Queensland Teachers (TUH)	claims.enquiries@tuh.com.au	They require that you have a claim history with them first
RBH	Reserve Bank health	info@myrbhs.com.au	
RTH	RT Health	hospitals@rthealthfund.com.au	Use the form https://simdaywinhelp.acsshealth.com/wp-content/uploads/2020/03/RTH-Hospital-EFT-Form.pdf
SLM	St Lukes	general@stlukes.com.au elizabeth.cashman@teachershealth.com.au	You need to have a ARHG contract or second tier first
TFH	Teachers Federation	Alternatively, try: EclipseClaims@teachershealth.com.au George.Drakakis@nmhealth.com.au dianne.roe@teachershealth.com.au	
TFS	Transport Health	hospitals@transporthealth.com.au	
WFD	Westfund	hospital@westfund.com.au	