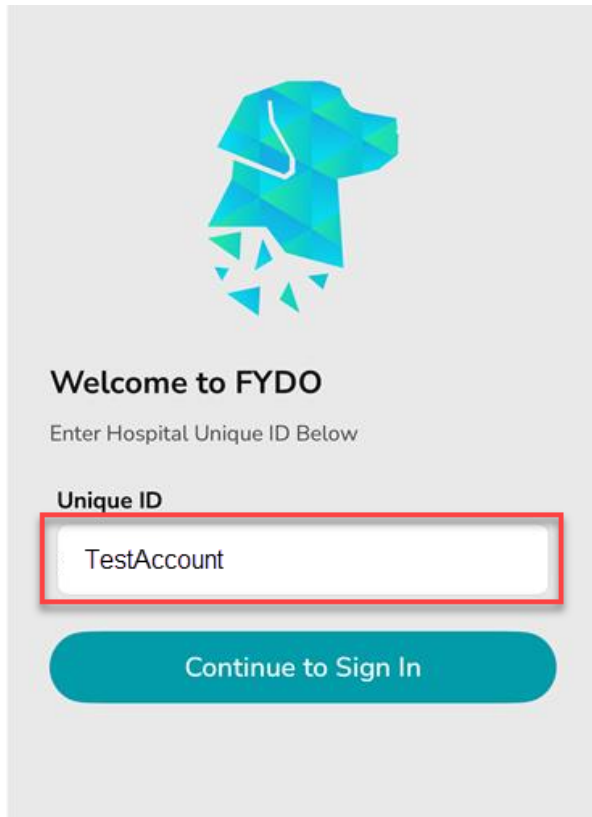


How to Sign In on the Mobile App

When you first open the FYDO Mobile app, you will be brought to the screen below.

The image shows the login screen of the FYDO Mobile app. At the top is a logo of a dog's head made of colorful triangles. Below the logo, the text "Welcome to FYDO" is displayed. Underneath that, it says "Enter Hospital Unique ID Below". There is a label "Unique ID" above a text input field. The input field contains the text "TestAccount" and is highlighted with a red rectangular border. Below the input field is a teal button with the text "Continue to Sign In".

Unique ID

TestAccount

Continue to Sign In

Enter your **Unique ID** and tap **Continue to Sign In**

You'll now be taken to the **Sign In** screen.



FYDO - Sign In

Unique ID: clinictour



Sign in with Microsoft



Sign in with Google

or sign in with email

Email

TestEmail@gmail.com

Password

[Forgot Password?](#)

Sign in

Change Unique ID

Enter your email and password, then tap **Sign In**.

If you created your account with a Microsoft or Google account, tap **Sign in with Microsoft** or **Sign in with Google** and follow the prompts.

The next screen you'll see is the Two-Step Verification setup.



Two-Step Verification Setup

FYDO has introduced added security by enabling two-step verification.

☒ Send code via SMS (ending in 311)

or

☐ Send code via Email (starting in kloe)

Send Code

Tap **Send Code** to receive a verification code via SMS. If you prefer to receive the code by email, select **Send code via Email**, then tap **Send Code**.



Two-Step Verification Setup

We have sent a 6-digit verification code to
*****3311

Enter your 6-Digit Code via SMS

123456

1

167 seconds remaining

Verify

3

Resend SMS

Remember me for 30 days



2

Enter the code you received via SMS or Email, tick “**Remember me for 30 days**” (*optional*) and tap **Verify**.

It's time to choose your PIN for quick and secure access.



Setup your PIN

New PIN

Create a new 4-digit PIN for quick access.

Confirm PIN

Tap the white circles under **New PIN** to enter your chosen PIN number.

All done! You're now logged into the FYDO Mobile App