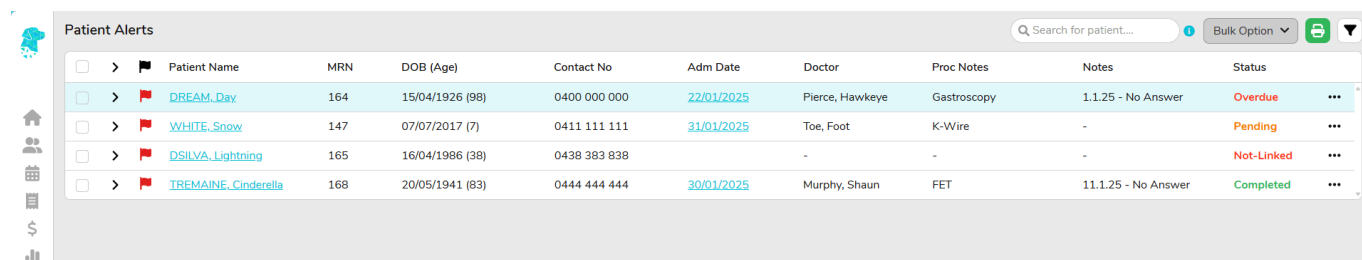


Patient Alerts - with Preadmit & FYDO

Patient Alerts is a new feature in FYDO that displays a list of high-risk patients and their associated conditions, helping you address potential issues before admission.



The screenshot shows the 'Patient Alerts' interface. It features a search bar at the top right with the placeholder 'Search for patient...', a 'Bulk Option' dropdown, and a green 'Save' icon. Below the search bar is a table with the following columns: Patient Name, MRN, DOB (Age), Contact No, Adm Date, Doctor, Proc Notes, Notes, and Status. The table contains five rows of patient data, each with a red flag icon next to the patient name. The status of each alert is indicated by a colored label: 'Overdue' (red), 'Pending' (orange), 'Not-Linked' (red), and 'Completed' (green). The fifth row is highlighted in light blue.

Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes	Status
DREAM, Day	164	15/04/1926 (98)	0400 000 000	22/01/2025	Pierce, Hawkeye	Gastroscopy	1.1.25 - No Answer	Overdue
WHITE, Snow	147	07/07/2017 (7)	0411 111 111	31/01/2025	Toe, Foot	K-Wire	-	Pending
DSILVA, Lightning	165	16/04/1986 (38)	0438 383 838		-	-	-	Not-Linked
TREMAINE, Cinderella	168	20/05/1941 (83)	0444 444 444	30/01/2025	Murphy, Shaun	FET	11.1.25 - No Answer	Completed

Patient Alerts are configured within your hospital's Preadmit Portal:

- **You decide which questions to ask the patients.**
- **You determine the criteria that triggers a Patient Alert.** For Example:
 - BMI over 30
 - The patient indicating they have diabetes
 - Family history of cardiac issues
- **Patients answer these questions online** while completing their Preadmission Questionnaire.
- **Any high-risk responses are flagged** and displayed [REDACTED] for immediate review.

✓

2 - Health History

3

Alerts Test

Height *

Weight *

BMI

Diabetes *

☒ Yes

☐ No

Cardiac Issues *

☐ Yes

☒ No

Patient Alerts streamline the preadmission process by enabling hospitals to gather critical information effortlessly and early:

- **Convenient for patients:** Patients can complete the questionnaire at a time that suits them, rather than waiting for a nurse's call.
- **Time-efficient for Clinical Staff:** Reviewing patient responses online reduces the need for lengthy phone calls.
- **Proactive consultation:** Doctors and anaesthetists can be consulted about high-risk cases BEFORE speaking with the patient, minimising the need for follow-up calls.

1. Continue using your existing **Preadmit Portal Link**
2. Patients complete the online questionnaire **at their convenience**, and responses are sent directly to **FYDO**
3. **Link** and **Commit** preadmit forms as usual. (*Instructions available [here](#)*)

Preadmit Holding Bay

Bulk Option

13_AdmissionForm_001.pdf

1 / 1

Print

Print All

Received ↑	Patient	Date of Birth	F	Doctor	Admission
11/09/2024	BOND, Mary	03/04/1958	1	-	24/09/2024
13/08/2024	SWAGGER, Bob Lee	08/12/1975	1	-	18/09/2024

Planned admission date

24/09/2024

Patient details

Miss

Given names

Mary

Family name

Mary

Address

Bond University

QLD

Postcode 4229

Postal address

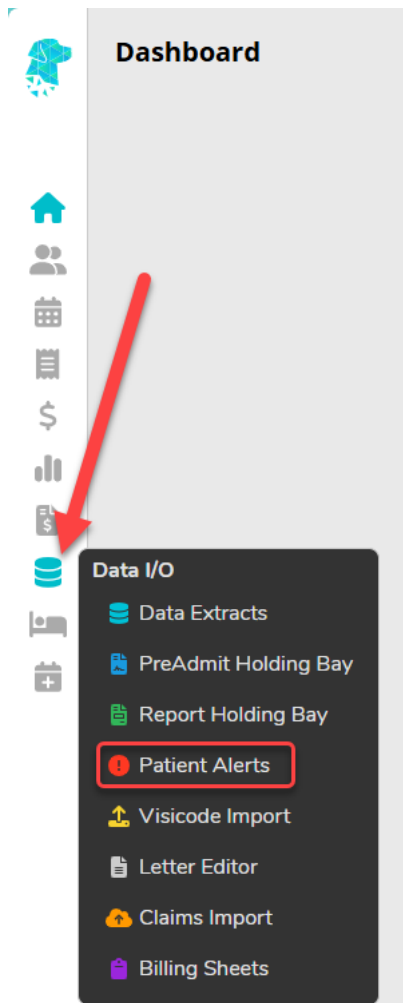
1007 Bond Ave

Postcode

PATIENT ADMISSION FOR

01A

4. **Responses without alerts** are attached to the patient's FYDO file under **Documents**.
5. **High-risk responses** are displayed in the Patients Alert for review by Clinical Preadmission Staff.
6. To access the Patient Alerts Screen, navigate to **Data I/O** and select **Patient Alerts**.



7. **Key Features of the Patient Alerts Screen** include the top-right menu which allows users to:

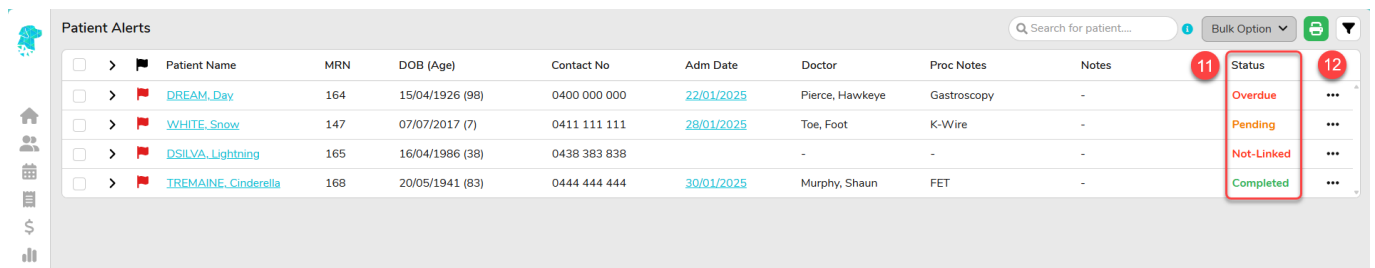
- a. **Search:** Find specific patients quickly.
- b. **Print** a screenshot of the page
- c. **Filter:** Based on their **Status**

The image shows the 'Patient Alerts' screen with a table of patient data. A red box labeled '7' highlights the top-right menu. A red box labeled '8' highlights the first column of the table. A red box labeled '9' highlights a patient name link. A red box labeled '10' highlights the status column.

	Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes	Status
<input type="checkbox"/>	DREAM, Day	164	15/04/1926 (98)	0400 000 000	22/01/2025	Pierce, Hawkeye	Gastroscopy	-	Overdue
<input type="checkbox"/>	WHITE, Snow	147	07/07/2017 (7)	0411 111 111	28/01/2025	Toe, Foot	K-Wire	-	Pending
<input type="checkbox"/>	DSILVA, Lightning	165	16/04/1986 (38)	0438 383 838	-	-	-	-	Not-Linked
<input type="checkbox"/>	TREMACHINE, Cinderella	168	20/05/1941 (83)	0444 444 444	30/01/2025	Murphy, Shaun	FET	-	Completed

8. **Arrow** or **Flag** icon will display the high-risk triggers.
9. **Patients Name Link:** Go directly to the Patient Details Screen.
10. **Important Information:** Regarding episode and patient can be viewed.
11. The **Status** indicates what action is require for the patient:

- Overdue:** Admission Date is in the past.
- Pending:** Linked to a current episode but not yet completed.
- Not-Linked:** Not linked to any episode.
- Completed:** Actioned and removed from the default view (*can be filtered back in if needed, as shown in step 7.c. above*).

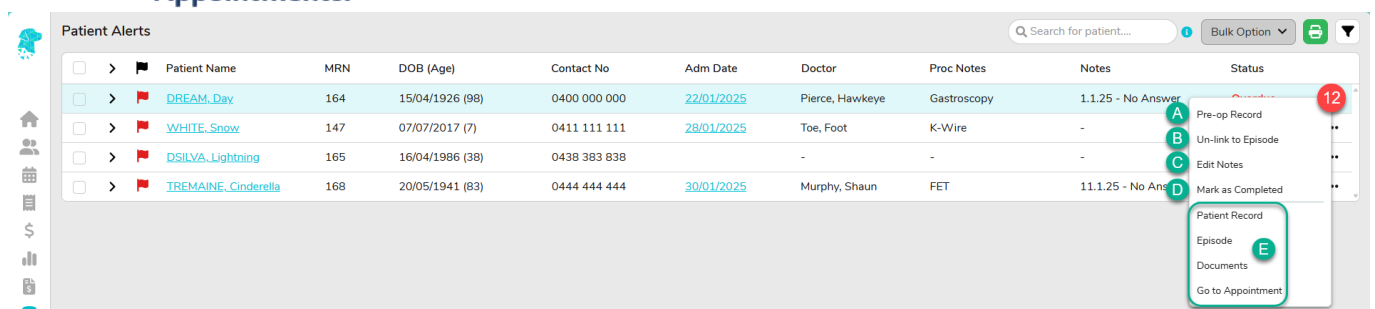


The screenshot shows the 'Patient Alerts' screen. At the top, there is a search bar and a 'Bulk Option' dropdown. Below is a table with columns: Patient Name, MRN, DOB (Age), Contact No, Adm Date, Doctor, Proc Notes, Notes, and Status. The 'Status' column has a dropdown menu open, showing options: Overdue, Pending, Not-Linked, and Completed. The table contains four rows of patient data.

Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes	Status
DREAM, Day	164	15/04/1926 (98)	0400 000 000	22/01/2025	Pierce, Hawkeye	Gastroscopy	-	Overdue
WHITE, Snow	147	07/07/2017 (7)	0411 111 111	28/01/2025	Toe, Foot	K-Wire	-	Pending
DSILVA, Lightning	165	16/04/1986 (38)	0438 383 838	-	-	-	-	Not-Linked
TREMAINE, Cinderella	168	20/05/1941 (83)	0444 444 444	30/01/2025	Murphy, Shaun	FET	-	Completed

12. The menu, on the right, gives users a number of options, including:

- Create a **New Letter**.
- Link** or **Un-Link** alerts to an Episode.
- Adding or Editing **Notes** shown on the Patient Alerts Screen
- Mark as Completed** once the entry has been actioned
- Navigate to related screens, such as **Patient Record**, **Episodes Screen**, **Documents Screen** or **Appointments**.



The screenshot shows the 'Patient Alerts' screen with a context menu open over the 'Status' column. The menu options are: Pre-op Record, Un-link to Episode, Edit Notes, Mark as Completed, Patient Record, Episode, Documents, and Go to Appointment. The table data is the same as in the previous screenshot.

Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes	Status
DREAM, Day	164	15/04/1926 (98)	0400 000 000	22/01/2025	Pierce, Hawkeye	Gastroscopy	1.1.25 - No Answer	Overdue
WHITE, Snow	147	07/07/2017 (7)	0411 111 111	28/01/2025	Toe, Foot	K-Wire	-	Pending
DSILVA, Lightning	165	16/04/1986 (38)	0438 383 838	-	-	-	-	Not-Linked
TREMAINE, Cinderella	168	20/05/1941 (83)	0444 444 444	30/01/2025	Murphy, Shaun	FET	11.1.25 - No Answer	Completed

It is so easy to get started! Our team will take care of the entire setup process for you, ensuring that Patient Alerts integrate seamlessly into your workflow. With everything handled by us, you can focus on providing the best care while benefiting from improved communication and efficiency.

Contact us today!

Email: preadmit@alturahealth.com.au

Phone: (02) 9632 0026

We are continuously improving FYDO, and the new Patient Alerts feature is no different! Upcoming enhancements include:

- **Permission/Access** Level for the screen.
- Automatically mark **Pre-Admission Contacted** when entry in Patient Alert screen is completed.
- Add the option to show the **Flags** in **Custom Views** on the Appointments Screen.

