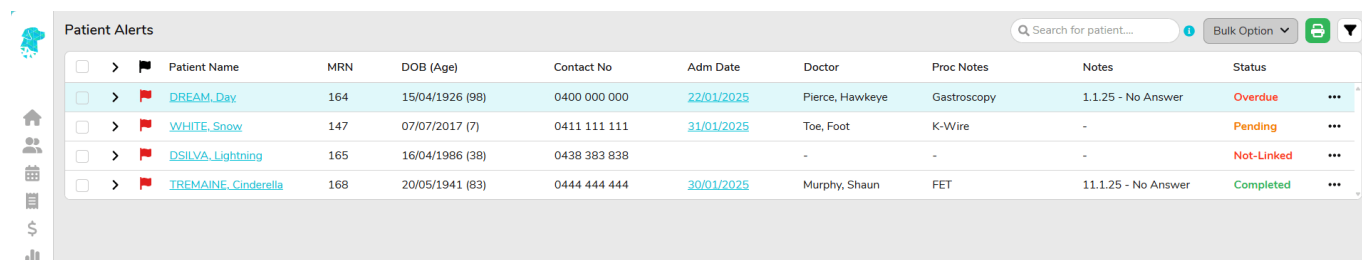


Patient Alerts - with Preadmit & FYDO

Patient Alerts is a new feature in FYDO that displays a list of high-risk patients and their associated conditions, helping you address potential issues before admission.



The screenshot shows the 'Patient Alerts' interface. It features a search bar at the top right with the placeholder 'Search for patient...'. Below the search bar is a table with the following columns: Patient Name, MRN, DOB (Age), Contact No, Adm Date, Doctor, Proc Notes, Notes, and Status. The table contains five rows of patient data. The first row is highlighted in light blue. The status column shows 'Overdue', 'Pending', 'Not-Linked', and 'Completed' for the first four rows respectively. The fifth row is 'Completed'. There are also icons for 'Bulk Option' and a dropdown menu on the right side of the table.

Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes	Status
DREAM, Day	164	15/04/1926 (98)	0400 000 000	22/01/2025	Pierce, Hawkeye	Gastroscopy	1.1.25 - No Answer	Overdue
WHITE, Snow	147	07/07/2017 (7)	0411 111 111	31/01/2025	Toe, Foot	K-Wire	-	Pending
DSILVA, Lightning	165	16/04/1986 (38)	0438 383 838		-	-	-	Not-Linked
TREMAINE, Cinderella	168	20/05/1941 (83)	0444 444 444	30/01/2025	Murphy, Shaun	FET	11.1.25 - No Answer	Completed

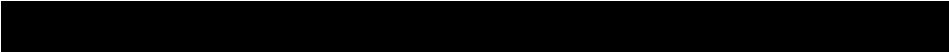
Patient Alerts are configured within your hospital's Preadmit Portal:

- **You decide which questions to ask the patients.**
- **You determine the criteria that triggers a Patient Alert.** For Example:
 - BMI over 30
 - The patient indicating they have diabetes
 - Family history of cardiac issues
- **Patients answer these questions online** while completing their Preadmission Questionnaire.
- **Any high-risk responses are flagged** and displayed [REDACTED] for immediate review.



Patient Alerts streamline the preadmission process by enabling hospitals to gather critical information effortlessly and early:

- **Convenient for patients:** Patients can complete the questionnaire at a time that suits them, rather than waiting for a nurse's call.
- **Time-efficient for Clinical Staff:** Reviewing patient responses online reduces the need for lengthy phone calls.
- **Proactive consultation:** Doctors and anaesthetists can be consulted about high-risk cases BEFORE speaking with the patient, minimising the need for follow-up calls.

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1. Continue using your existing **Preadmit Portal Link**
 2. Patients complete the online questionnaire **at their convenience**, and responses are sent directly to **FYDO**
 3. **Link** and **Commit** preadmit forms as usual. (*Instructions available [here](#)*)



4. **Responses without alerts** are attached to the patient's FYDO file under **Documents**.
5. **High-risk responses** are displayed in the Patients Alert for review by Clinical Preadmission Staff.
6. To access the Patient Alerts Screen, navigate to **Data I/O** and select **Patient Alerts**.




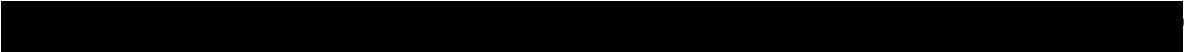
7. **Key Features of the Patient Alerts Screen** include the top-right menu which allows users to:



8. **Arrow** or **Flag** icon will display the high-risk triggers.
9. **Patients Name Link**: Go directly to the Patient Details Screen.
10. **Important Information**: Regarding episode and patient can be viewed.
11. The **Status** indicates what action is require for the patient:



12. The menu, on the right, gives users a number of options, including:




It is so easy to get started! Our team will take care of the entire setup process for you, ensuring that Patient Alerts integrate seamlessly into your workflow. With everything handled by us, you can focus on providing the best care while benefiting from improved communication and efficiency.

Contact us today!

Email: preadmit@alturahealth.com.au

Phone: (02) 9632 0026



We are continuously improving FYDO, and the new Patient Alerts feature is no different! Upcoming enhancements include:

- **Permission/Access** Level for the screen.
- Automatically mark **Pre-Admission Contacted** when entry in Patient Alert screen is completed.
- Add the option to show the **Flags** in **Custom Views** on the Appointments Screen.