

Preadmit Patient Portal Redesign - IS HERE!

Improved Functionality

We have made a number of enhancements to improve the **functionality, usability and overall design** of the Patient Portal.

These updates provide patients with a smoother and more intuitive experience when completing **online admission forms, checklists, digital IFCs + HC21s, and eventually online payments.**

New Dashboard for Forms

The Patient Portal now features an updated dashboard designed to make it easier for patients to view and manage their admissions.

Active Admissions

Admissions are now grouped together based on the **admission date**.

This means that all components relating to an admission, including admission forms, checklists, signatures and payments, will now be grouped together under a single admission.

Hello, Jane Doe

1 active admission

Jane Doe

Admission Date: Mon 14 Sep 2026

4 / 4 ^



FORMS


Altura Hospital Admission Form
 Completed on Fri 11 Sep 2026.

Completed

Download 

CHECKLISTS


Checklist Altura Form
 Reviewed on Fri 11 Sep 2026.

Reviewed

View 

SIGNATURES


Hospital Claim Form
 Signed on Fri 11 Sep 2026.

Signed

View 


Informed Financial Consent
 Signed on Fri 11 Sep 2026.

Signed

View 

Incomplete Active Admissions

Admissions that have been started but still have incomplete components will remain in the **Active Admissions** section when the admission date is in the future.

Patients can use the dropdown option to hide these incomplete admissions if required.

Hello, Jane Doe

2 active admissions

Jane Doe

Admission Date: Mon 14 Sep 2026

0 / 1 ^

0%

FORMS



Altura Hospital Admission Form

Pending

[Continue →](#)

SIGNATURES

No signatures required.

Jane Doe

Admission Date: Mon 14 Sep 2026

4 / 4 v

100%

Past Admissions

A new **Past Admissions** section will be available.

This section will include:

- Admissions that have been completed.
- Admissions where the admission date has passed, regardless of whether all components have been completed.

Jane Doe

Admission Date: Mon 14 Sep 2026

4 / 4 

100%

Past admissions

1 admission



Jane Doe

Admission Date: Mon 31 Aug 2026 Past

2 / 2 

100%

FORMS



Altura Hospital Admission Form

Completed on Fri 11 Sep 2026.

Completed

Download 

CHECKLISTS



Checklist Altura Form

Reviewed on Fri 11 Sep 2026.

Reviewed

View 

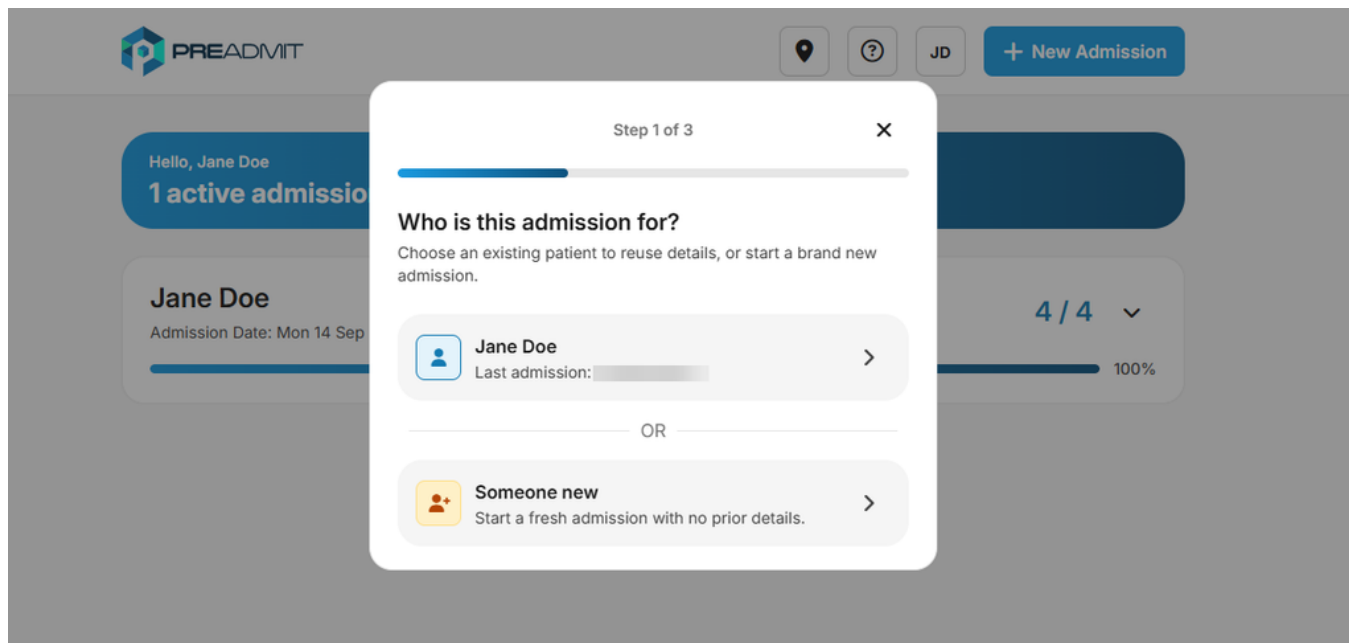
SIGNATURES

No signatures required.

Starting an Admission Form / Reusing a Previous Admission

When starting a new admission form, patients will now be asked whether they would like to:

- Start a form for an **existing patient** and reuse information from one of their previous admissions.
- Add a **new patient** to the system and start a new form.



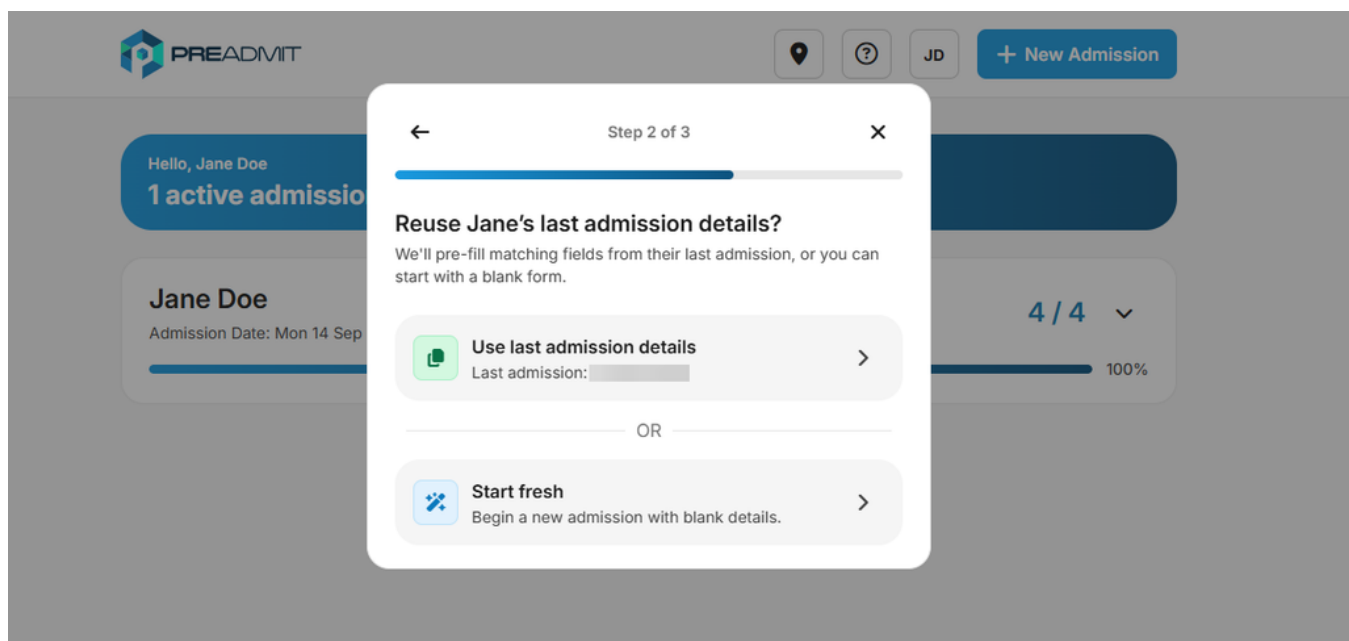
Adding a New Patient

If the patient chooses to add a new patient, they will be taken through a **new, blank admission form**.

Existing Patient

If the patient chooses an existing patient, they will have the option to either:

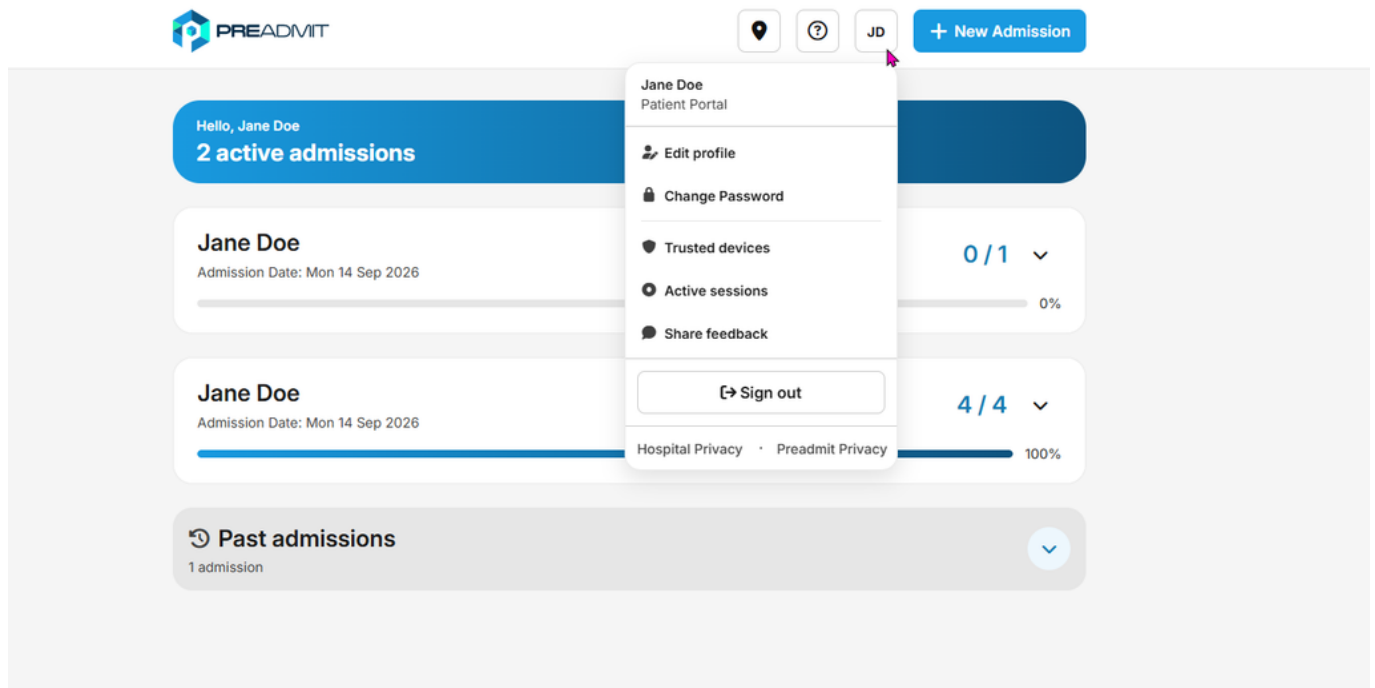
- Start a **new form**.
- **Reuse a previous form**.



Additional Features

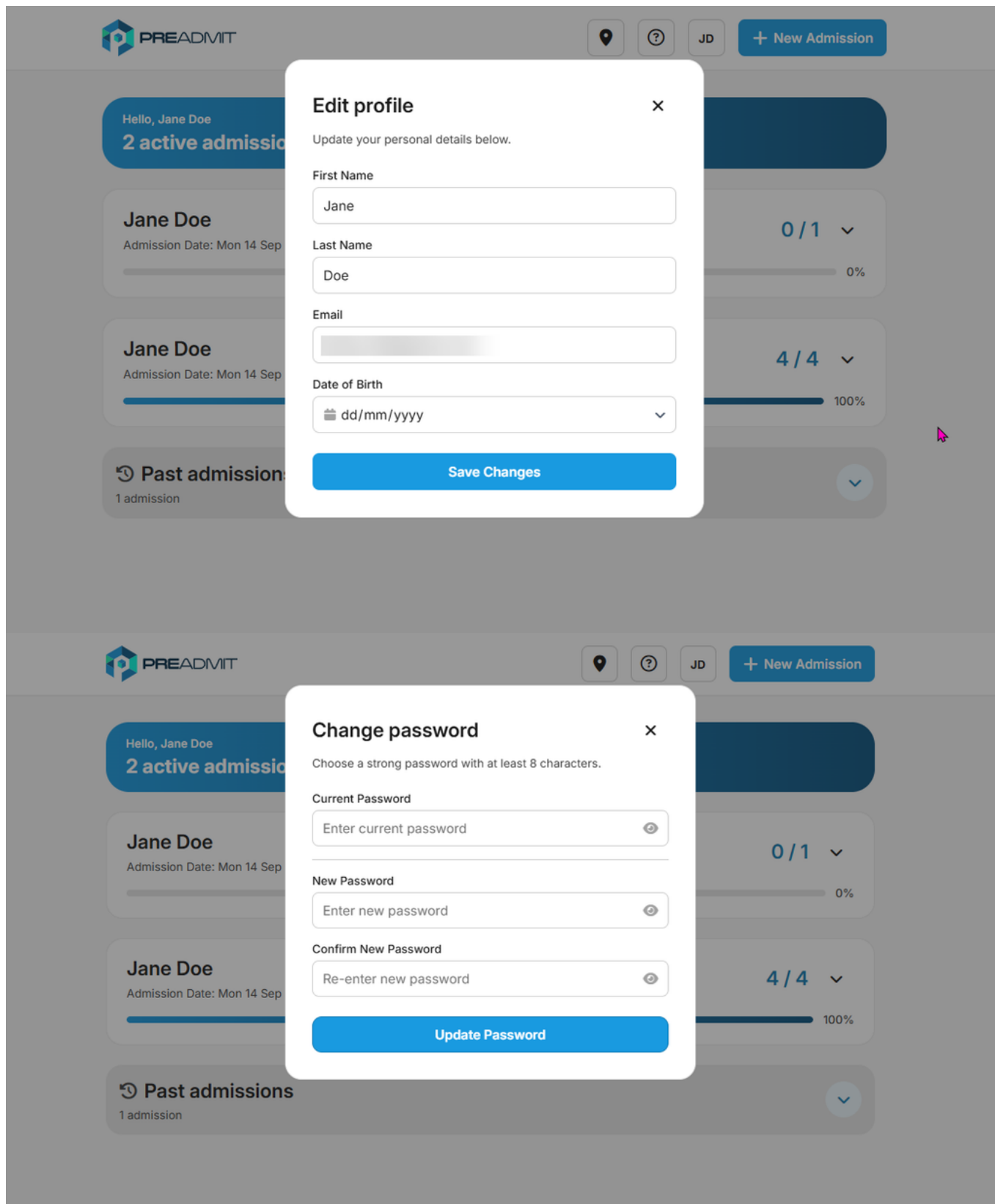
Patient Information

Patient Information and **Account Settings** are now accessible from the top-right corner of the Patient Portal.



When selected, patients will be presented with the available options for managing and configuring their account.

These options will now open in a **pop-up window on the dashboard**, rather than redirecting the patient to a separate page.



Contact Support

The **Contact Support** option is also located in the top-right corner of the Patient Portal.

Hello, Jane Doe

2 active admissions

Jane Doe

Admission Date: Mon 14 Sep 2026

0 / 1 ▾

0%

Jane Doe

Admission Date: Mon 14 Sep 2026

4 / 4 ▾

100%

🕒 **Past admissions**

1 admission



When selected, a pop-up will display the hospital's support contact details, including:

- Hospital phone number
- Hospital email address

Hello, Jane Doe

2 active admissions

Jane Doe

Admission Date: Mon 14 Sep 2026

0 / 1 ▾

0%

Jane Doe

Admission Date: Mon 14 Sep 2026

4 / 4 ▾

100%

🕒 **Past admissions**

1 admission



Contact support



If you need assistance with your account or portal access, please reach out to Altura Day Hospital using the details below.

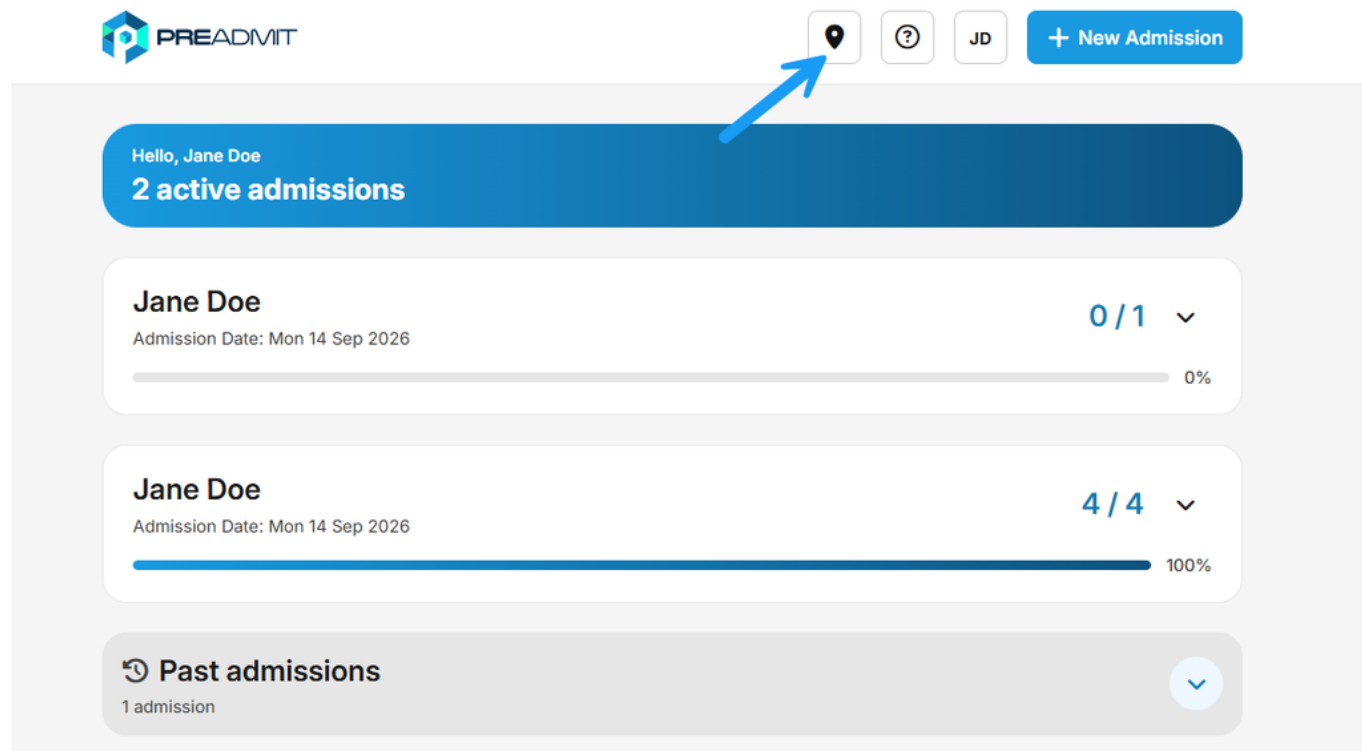
Phone

Email

Close

How to Get There

The **How to Get There** option is also located in the top-right corner of the Patient Portal.



When selected, patients will be presented with the hospital's **location and contact details**.

This includes:

- A Google Map showing the hospital location.
- Hospital contact details.
- A configurable section where you can provide any additional information or directions for patients.

Hello, Jane Doe

2 active admissions

Jane Doe

Admission Date: Mon 14 Sep

Jane Doe

Admission Date: Mon 14 Sep

 Past admissions

1 admission

How to get here



Contact details and directions to Altura Day Hospital.

Phone

Email

Directions

We look forward to welcoming you to Altura QA Hospital

Address



Close

0 / 1



0%

4 / 4



100%

