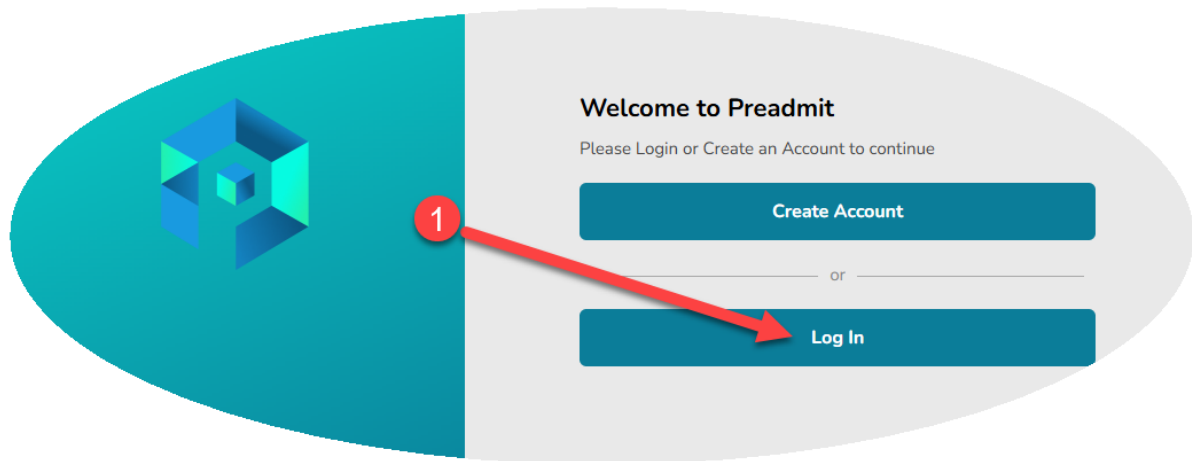


Preadmit - Resetting Password - Patient Instructions

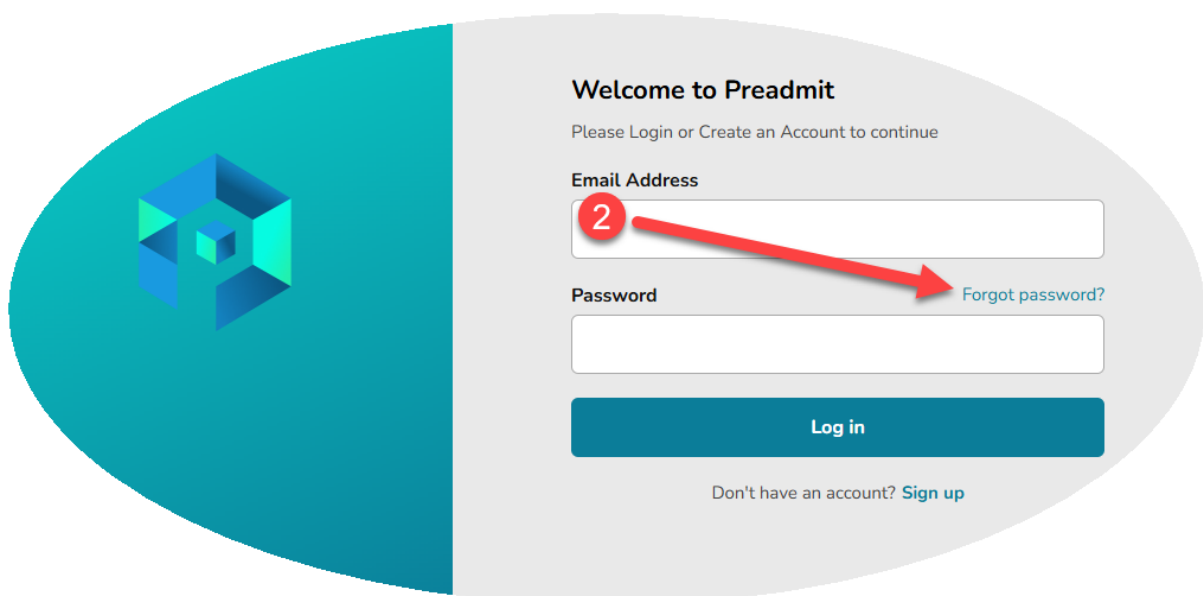
Access to the preadmit portal will be **temporarily suspended** after 5 incorrect password attempts. If this occurs, please wait **10 minutes** before attempting to log in again.

If you continue to attempt to log in with the incorrect password, your account will be **permanently suspended**. If this occurs, you will need to contact the hospital you are attending to have them **Unblock** your account.

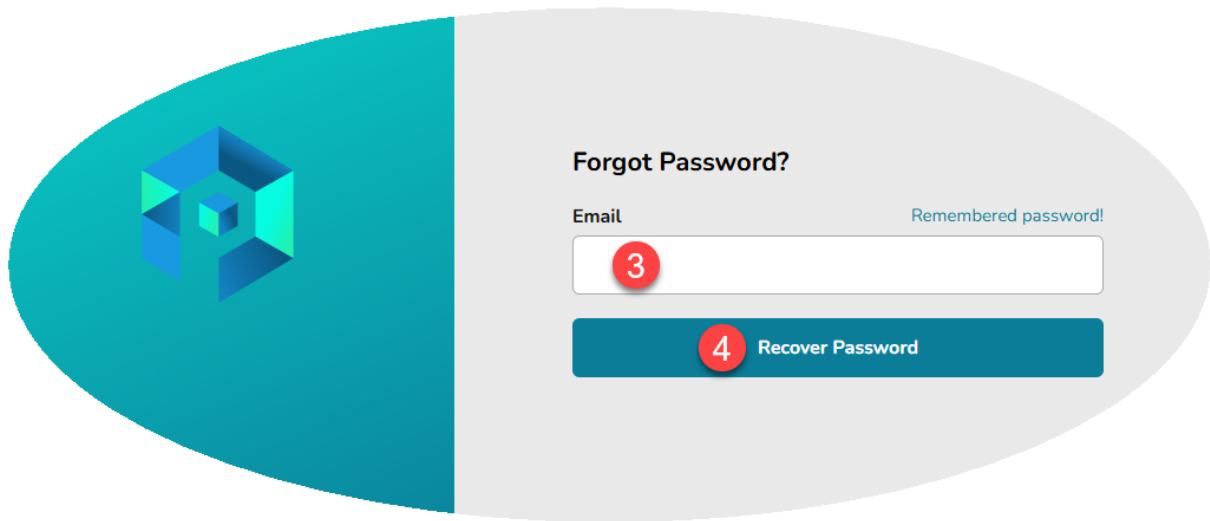
You will then be able to navigate to the **Patient Preadmit Portal** and click **Log In**.



Click **Forgot Password?**



Enter the patients **Email Address** and click **Recover**.

A screenshot of a web form titled "Forgot Password?". The form is set against a light gray background with a teal gradient on the left side. On the left, there is a teal 3D cube icon. The form contains a label "Email" and a "Remembered password!" checkbox. Below the label is a white input field with a red circle containing the number "3" on its left side. Below the input field is a teal button with a red circle containing the number "4" and the text "Recover Password".

Forgot Password?

Email Remembered password!

3

4 Recover Password

Check your email address for a link to **reset your password**.